

ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and works alongside people with respect and dignity, to enhance their capacity to live independently in the community.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based and trauma-informed practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.



HOW CAN PEOPLE FIND A FOOTPRINTS CARE FINDER?

Find a care finder in the Gold Coast region, by contacting us:

☎ 1800 366 877

✉ carefinder@footprintscommunity.org.au

🔍 footprintscommunity.org.au



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phn
GOLD COAST
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CONNECTING OLDER GOLD COAST RESIDENTS WITH SUPPORT

*Gold Coast
Care Finder Service*



 **footprints
community**
BETTER TOGETHER



HOW DOES THIS PROGRAM HELP?

Some older people need extra, intensive support to access aged care services and other supports in the community. In these situations, a care finder may be able to help.

Care finders is a free service for Gold Coast residents. It supports vulnerable people – who have no one else who can support them – to learn about, apply for and set up support services.

If someone requires this support, they can be connected with a dedicated care finder who will visit them, usually in person, at their home or another place they would like to meet. They will ask questions to understand the person's situation and support them to work through the steps to address their needs.

A CARE FINDER CAN HELP SOMEONE WITH:

- talking to My Aged Care (on their behalf if needed) and arranging an assessment, attending and providing support at the assessment
- finding and short-listing aged care providers in their area, completing forms and understanding aged care service agreements
- checking-in once services are up and running to make sure everything is acceptable
- problem-solving other challenges and connecting to supports in the community, such as health, mental health, housing and homelessness, drug and alcohol services and community groups.

WHO IS ELIGIBLE?

Care finders specifically help vulnerable older Australians who need intensive assistance to access aged care and other supports.

To receive care finder supports, a person is:

- isolated and does not have a carer or support person they feel comfortable to act on their behalf and
- eligible for government-funded aged care.

Care finders support people who:

- may have difficulty communicating because of language or literacy challenges
- find it difficult to understand information and make decisions
- may be reluctant to engage with aged care or government
- may be left in an unsafe situation if they do not receive services.

**CONNECT SOMEONE
YOU KNOW
WITH SUPPORT**

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