

## ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and working alongside people with respect and dignity, to enhance their capacity to live independently in the community, is integral to our service.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.

Footprints is a member of the healthy@home consortium, and proud winner and finalist of multiple Aged Care awards.



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## ACCESSING THIS SERVICE

Whether you have already been assessed by an Aged Care Assessment Team (ACAT), or advised of your Home Care Package approval, we can help. We cater to all levels of Home Care Package (Level 1 – 4).

To get started, you can contact the Footprints office and ask to talk to a staff member from the HCP team to organise a home visit with one of our care managers.

This service is supported by funding from the Australian Government.



*Providing you with tailored quality care!*

### Contact us:

P: 07 3252 3488

F: 07 3252 3688

[HCP@footprintscommunity.org.au](mailto:HCP@footprintscommunity.org.au)

P.O. Box 735 New Farm QLD 4005

[www.footprintscommunity.org.au](http://www.footprintscommunity.org.au)

### STAY CONNECTED WITH US



SEPTEMBER 2021

## HOME CARE PACKAGES

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### UNHAPPY WITH YOUR CURRENT PROVIDER?

Speak with one of our HCP team members today and discover the difference we can make!



## ABOUT OUR HOME CARE PACKAGES

We provide you with services to suit your individual circumstances. You will receive tailored quality care from our trained staff. Our caring staff are here to support you to live independently and to enhance your lifestyle. We offer a comprehensive variety of services with customised discrete care.

What we provide:

- **Care Management** — we will meet with you to design your personalised care plan. We will coordinate and review your care to ensure you are getting the supports you need to continue to live independently in your community.
- A range of in-home services to meet your needs.

## WE PROVIDE:

- **Social Support** — social outings, social groups at our centre, shopping assistance, cup of tea/coffee in your community
- **Personal Care** — showering, medication assistance, dressing and personal grooming
- **Transport** — to medical appointments, shopping, and social activities
- **Domestic Assistance** — meal preparation, laundry, changing bed linen, cleaning, and vacuuming
- **Nursing** — wound care, continence and catheter support, and clinical services
- **Occupational Therapy** — assessment for daily living and mobility equipment, and home modifications
- We also have a network of preferred providers of products and services so that your care is comprehensive and tailored.

## WHO IS ELIGIBLE?

To receive a Home Care Package, you need to be assessed by the Aged Care Assessment Team (ACAT) who will determine the package level to suit your care needs. Please call My Aged Care on 1800 200 422 and they will be able assist you with this process. If you are allocated a home care package, call us to speak with one of our friendly team members.

## WHAT DOES IT COST?

Our friendly and trained care managers can assist you with identifying the best way to maximise your government funding to meet your individual care needs. Our fees are available to you anytime on the My Aged Care provider finder, and you will be provided with a copy when you meet with one of our team members.

Based on your income, the Australian Government may require you to contribute to your Home Care Package. They will notify you if this is required.



“ I have a Level 4 Home Care Package. I receive support with my cleaning and shopping, and assistance to attend hairdressing and medical appointments, and social outings.

I have found everyone at Footprints to be helpful and genuinely caring. My Care Manager is fantastic! She has worked hard to get me a high level of service. ”