

ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and working alongside people with respect and dignity, to enhance their capacity to live independently in the community, is integral to our service.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.

The commitment and hard work that our organisation and teams provide to the community continues to be recognised by leading national organisations:



HOW TO ACCESS THIS SERVICE

You can connect with HRS via:

- email: HRS@footprintscommunity.org.au
- in person by appointment, by calling a HRS team member on **07 3252 3488**
- alternatively, you can visit the Bayside Housing Service Centre and speak with a Footprints Community HRS team member.

Our team will meet you where you are on your housing journey. You can also reach us at our mobile laundry and shower bus, for details visit:

www.facebook.com/SUSOstandupstepout

After-hours support:

Homeless Hotline: 1800 474 753

This service operates 24 hours / 7 days.

Important:

In an emergency situation, please call 000.



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P: 07 3252 3488

F: 07 3252 3688

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www.footprintscommunity.org.au

STAY CONNECTED WITH US



DECEMBER 2021

HOUSING AND HOMELESSNESS RESPONSE SERVICE (HRS)

footprints
community



EXPERIENCING HOUSING STRESS?

Contact our friendly HRS team today and find out how we can support you.



ABOUT THE HRS

The Housing and Homelessness Response Service (HRS) provides mobile and outreach supports to individuals and families who are homeless or at risk of homelessness across the Redlands, Wynnum, Southern Moreton Bay Islands and North Stradbroke Island (Minjerrabah).

HRS provides on the ground care coordination and support to enable individuals and families to move out of homelessness and have the right supports in place to maximise their independence, and improve health, wellbeing and quality of life.

HRS OFFERS:



Direct support — we listen and understand your housing needs



Referrals to access emergency accommodation



Information and advocacy



Connection to specialist services and community supports



Applications for housing solutions.



For more information, visit Footprints website by scanning the QR code.



HRS CAN ALSO HELP WITH:

- Tenant advice and advocacy
- Centrelink
- Emergency relief agencies
- Legal support
- Financial counselling
- Youth services
- LGBTIQ support
- Culturally specific support
- Mental health support
- Counselling
- Family support
- Alcohol and other drug support
- Health and disability services.



**Queensland
Government**

HRS is a free service, funded by the Department of Communities, Housing and Digital Economy.