

ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based and trauma-informed practice are implemented into service delivery.

PUTTING PEOPLE FIRST ...



For outstanding performance in work practices and employee engagement.



ABOUT BETTER TOGETHER

Better Together is partnering with Footprints to deliver the care finder program to the Atherton Tablelands region, building on its great reputation for delivering quality services.

Care finder identifies isolated and vulnerable older people in our community who are finding it hard navigate the system and access the right services to support their independence.

HOW CAN PEOPLE FIND A FOOTPRINTS CARE FINDER?

☎ 1800 FOOTPRINTS (1800 366 877)

✉ carefinder@footprintscommunity.org.au

Find a care finder in North Queensland



This service is supported by funding from Northern Queensland Primary Health Network (NQPHN) through the Australian Government's PHN Program

Contact us:

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STAY CONNECTED WITH US



JUNE 2023

CONNECT SOMEONE YOU KNOW WITH SUPPORT



Care finder service





HOW DOES THIS PROGRAM HELP?

Care finders support vulnerable people who:

- are unable to access services without intensive support
- do not have a family member or friends who can help.

Care finders can help people:

- understand what aged care services are available
- set up an assessment and
- find and choose services.

They also help with access to other community supports, to connect for the first time, or to change or find new services.

Care finder services are provided at no cost as they are fully funded through Northern Queensland Primary Health Network.

A CARE FINDER CAN HELP SOMEONE WITH:

- talking to My Aged Care (on their behalf if needed) and arranging an assessment, attending and providing support at the assessment
- finding and short-listing aged care providers in their area, completing forms and understanding aged care service agreements
- checking-in once services are up and running to make sure everything is acceptable
- problem-solving other challenges and connecting to supports in the community, such as health, mental health, housing and homelessness, drug and alcohol services and community groups.

WHO IS ELIGIBLE?

Care finders specifically help vulnerable older Australians who need intensive assistance to access aged care and other supports.

To receive care finder supports, a person is:

- isolated and does not have a carer or support person they feel comfortable to act on their behalf and
- eligible for government-funded aged care.

Care finders supports people who:

- may have difficulty communicating because of language or literacy challenges
- find it difficult to understand information and make decisions
- may be reluctant to engage with aged care or government
- may be left in an unsafe situation if they do not receive services.

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