

ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and works alongside people with respect and dignity, to enhance their capacity to live independently in the community.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based and trauma-informed practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.

PUTTING PEOPLE FIRST...



HOW CAN PEOPLE FIND A FOOTPRINTS CARE FINDER?



Find a care finder in these North Queensland towns, or contact us:

📞 1800 FOOTPRINTS (1800 366 877)
or 07 3252 3488

✉️ carefinder@footprintscommunity.org.au

🔍 footprintscommunity.org.au



This activity is supported by funding from Northern Queensland Primary Health Network (NQPHN) through the Australian Government's PHN Program.

July 2023

CONNECT SOMEONE YOU KNOW WITH SUPPORT

North Queensland care finder service





HOW DOES THIS PROGRAM HELP?

Care finders support vulnerable people who:

- are unable to access services without intensive support
- do not have a family member or friends who can help.

Care finders can help people:

- understand what aged care services are available
- set up an assessment and
- find and choose services.

They also help with access to other community supports, to connect for the first time, or to change or find new services.

Care finder services are provided at no cost as they are fully funded through NQPHN.

A CARE FINDER CAN HELP SOMEONE WITH:

- talking to My Aged Care (on their behalf if needed) and arranging an assessment, attending and providing support at the assessment
- finding and short-listing aged care providers in their area, completing forms and understanding aged care service agreements
- checking-in once services are up and running to make sure everything is acceptable
- problem-solving other challenges and connecting to supports in the community, such as health, mental health, housing and homelessness, drug and alcohol services and community groups.

WHO IS ELIGIBLE?

Care finders specifically help vulnerable older Australians who need intensive assistance to access aged care and other supports.

To receive care finder supports, a person is:

- isolated and does not have a carer or support person they feel comfortable to act on their behalf and
- eligible for government-funded aged care.

Care finders supports people who:

- may have difficulty communicating because of language or literacy challenges
- find it difficult to understand information and make decisions
- may be reluctant to engage with aged care or government
- may be left in an unsafe situation if they do not receive services.

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