

footprints
ANNUAL REPORT
2019

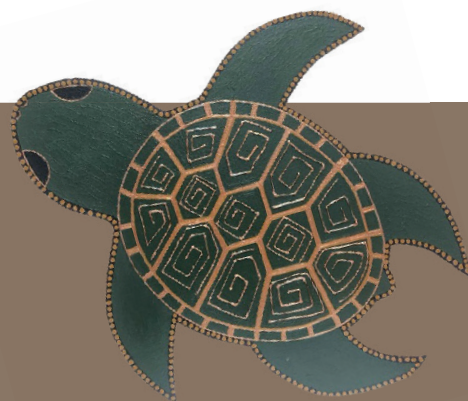
GROWING
TOGETHER

ANNUAL REPORT 2019 CONTENT

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ACKNOWLEDGEMENT TO COUNTRY

Footprints respectfully acknowledges and pays respect to the traditional custodians of the Greater Brisbane region and thank them for their continued hospitality. We acknowledge and celebrate the continuation of a living culture that has a unique role in this region. We also acknowledge Elders past and present as well as our emerging leaders of tomorrow and thank them for their wisdom and guidance.



BUDGIAL by Katrina Jones
(2019 Arts Exhibitions
People Choice Award)

OUR SERVICES 2018-2019

Commonwealth Home Care Packages (CHCP)
Commonwealth Home Support Program (CHSP)
Centre Based Activities (CBA)
Assistance with Care and Housing (ACH)
Regional Assessment Service (RAS)
Community Visitors Scheme (CVS)
Step Up Step Out (SUSO)
National Disability Insurance Scheme (NDIS)
Queensland Community Care (QCC)
Homeless Outreach Program (HOP)
Community Options Program (COP)
Resident Support Program (RSP)
Disability Services Queensland (DSQ)
Working Together To Connect Care (WTTCC)
Partners in Recovery (PIR)
Actioning Recovery and Citizenship (ARC)
Mental Health Nurses in Brisbane (MHNIBs)
Lifestyle Support Service (LSS)

ABOUT US

Footprints in Brisbane Inc. is a well-regarded not-for-profit provider of community-based services, working in the community for almost 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and integral to our service is our ability to work alongside our clients, with respect and dignity, to enhance their capacity to live independently in the community.

Our professionally qualified and highly skilled workforce operate within a client centred practice framework ensuring principles of strengths-based practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people, their families, carers, and other supports, at their own pace, to empower and support people to reach their goals.

OUR VISION

An inclusive community where individuals are able to maintain a lifestyle of their choice.

OUR MISSION

To be responsive, innovative, professional and timely in providing care and support of each client.

OUR VALUES

Trust, Honesty, Reliability, Confidentiality, Client-Focused, Dignity, Respect.

OUR OBJECTIVES

- To promote quality of life for older people, people with disabilities and their carers.
- To actively work towards social justice.
- To empower disadvantaged members of the community.
- To contribute to the relief of poverty.
- Any other charitable work or purpose for the benefit of the community.





TRACEY DAVERN
CHAIR

CHAIR REPORT

The community sector is undergoing profound change and over the past year Footprints has navigated through a challenging landscape with both wins and losses to achieve positive outcomes for our clients.

Evolving funding paradigms, service delivery dynamics and regulatory expectations coupled with rapidly changing consumer expectations continue to create both uncertainty and opportunity.

Within this context I thank my fellow board members who have continued to provide effective leadership in governance and share the values and vision of the organisation to continue to make a difference in the communities within which we operate. Coupled with capable and caring staff, good client relationships and a sound financial position, Footprints is continuing to strengthen its foundations. Our adoption of new finance, payroll and HR systems over the past year is allowing us to improve performance and we continue to assess and respond to risks and opportunities in an agile manner.

For this reason, despite the uncertainty in our sector, we have been successful in securing ongoing funding within mental health and community care and continue to experience growth in aged care and disability packages. New service delivery opportunities have also opened up and we continue to position ourselves for these.

2018-2019 highlights include:

- Queensland Health & Hospital Community based Mental Health Individual Response Services for at risk of homelessness (North & South Regions) and Groups Activities (North Region);
- Brisbane South Primary Health Network (PHN) Community Coordination Service; and
- NDIS services increase by 3258% from 1st July 2018 to 30th June 2019.

The above programs are supported by approximately 130 staff and volunteers and we provided approximately 175,000 hours of direct service for the year under review.

"...Footprints is continuing to strengthen its foundations."

It is with some sadness we say goodbye to our long term community care services (QCC formerly HACC) but we are grateful to have the opportunity to continue to support marginalised and disadvantaged younger people in the community as part of the new Queensland Community Support Services (QCSS).

Thanks to Footprints wonderful staff for their tremendous efforts and congratulations to my fellow board members in achieving these great results.

TREASURER REPORT

I have much pleasure in submitting the Treasurer's Report for the year ending 30 June 2019 for Footprints in Brisbane Inc. (Footprints). Footprints has continued to consolidate its financial position, and is well placed to deliver the contracted services for all of its programs.

Total income for the year of \$9.518 million is up 14% on the 2018 financial year with a resulting operating surplus of \$143,081. Grant income is expected to increase in 2020 with government funding contracts in place for new and existing programs.

The Balance Sheet continues to reflect the solid financial position of the association. Total assets held by Footprints have increased by \$246,540 and we have a cash holding of \$1,004,126.

The accounts have been prepared in accordance with the Associations Incorporation Act and Australian Accounting Standards – Reduced Disclosure Requirements and have been audited by KPMG external auditors.



SIMON VERTULLO
TREASURER

CEO REPORT

2018-2019 was a landmark year in the life of Footprints. We faced the challenge of bringing to an end several successful and valued services with the final stages of the role out of the NDIS in Queensland. These included some federally funded services notably the Partners in Recovery program as well as State funded programs under the former HACC system.

One of these hallmark services, the Community Options Program, saw the end of an era. COP's as it has been affectionately known for nearly 30 years was the first funded service we provided. It also represented an important part of our history as prior to the organisation being named "Footprints" for more than a decade we were 'New Farm Community Options'. From these early roots while we remain strongly embedded within inner City suburbs we extend beyond Brisbane, with centres in Strathpine and Kingston in addition to Fortitude Valley and West End.

As part of our 2017-2020 Strategic Plan we stated our commitment to not only supporting those clients who were eligible and chose to apply to enter the NDIS but also to assist those clients who were left out or left behind to gain access to available alternatives.

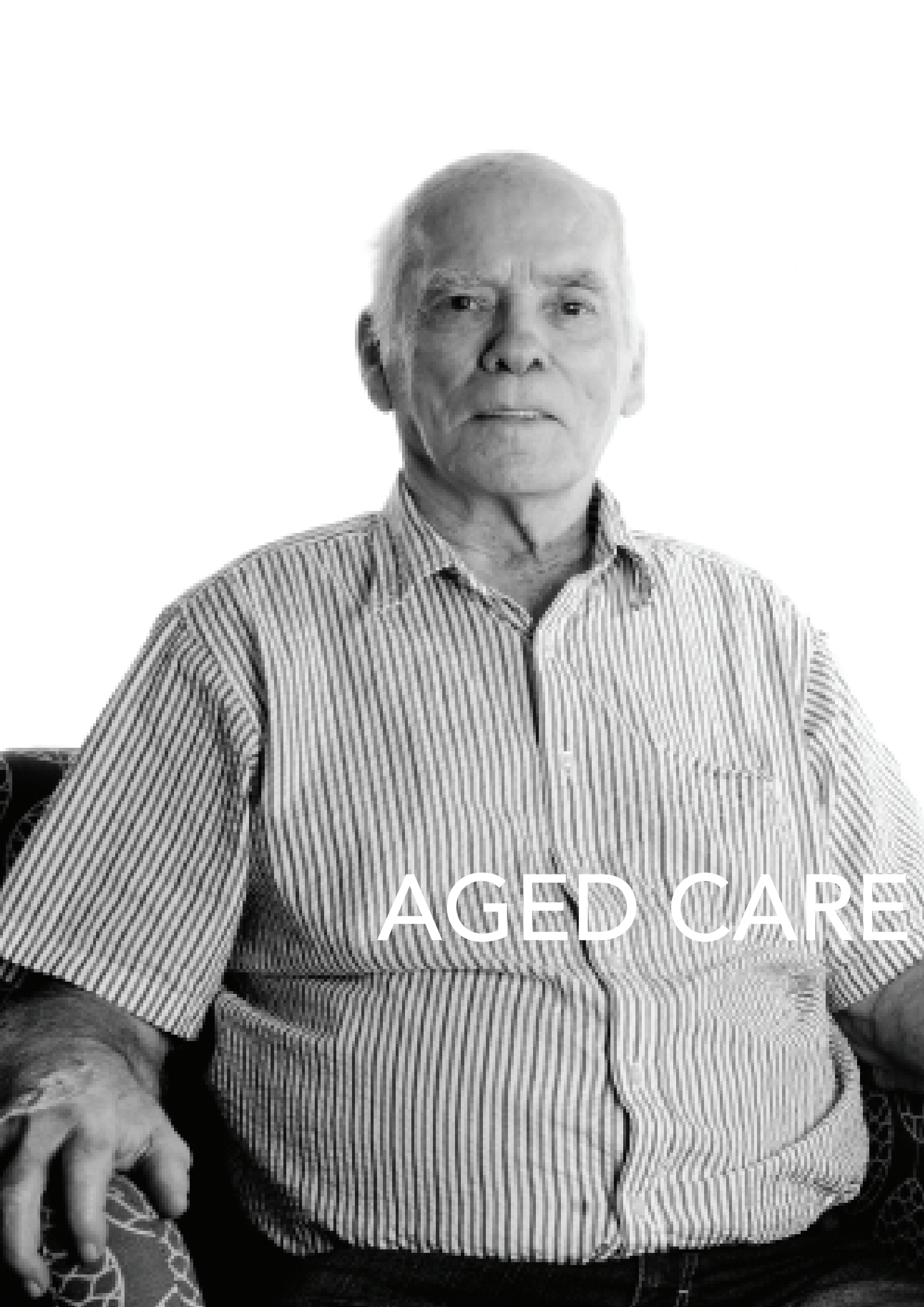
Footprints staff and clients working together accomplished the positive transition of the former community care and mental health clients to the NDIS to enter this scheme. The collaborative efforts of our teams also enabled those clients who were not eligible or chose not to apply for the NDIS to be supported to access other services and systems wherever possible.

This task is continuing as is our advocacy for equity of access to appropriate services as a citizenship right for vulnerable older people, younger people with disability and those with mental illness or experiencing homelessness or at risk of homelessness in our community.

*"...equity of
access to appropriate
services as a citizenship
right..."*



CHERYLEE TRELOAR
CEO



AGED CARE

Footprints Aged Care Services believes that no matter what a person's background or life experiences, people should have access to aged care services that meet their needs and desired outcomes. Providing services in a manner that fosters choice and control so to live a socially connected and meaningful life that will enhance health and wellbeing is important to us. To help achieve this, Footprints provides a range of Aged Care services across a broad geographic area.

"... grow with consumers and the community..."

This year, Footprints ACS participated in the Aged Care Diversity Framework- Homelessness Action Plan. The Housing for the Aged Action Group attended Footprints and met with the ACS team and clients to gather information and experiences of older people, housing and tenancy support to help inform the development of an action plan under the Aged Care Diversity Framework.

Footprints Aged Care Services consist of **Commonwealth Home Support Program (CHSP), Home Care Packages (HCP), Assistance with Care and Housing (ACH), Regional Assessment Services (RAS), and Centre Based Activities (CBA)**. Wellness and Reablement is important in the support we provide. We offer Active @ Home as a part of our suite of aged care services. We provide qualified accredited Active @ Home support staff to assist older people to remain active and independent.

Footprints commenced the **Community Visitors Scheme (CVS)** on the 1st January 2019. Footprints CVS program provides volunteer visits to people residing in residential aged care, and people in receipt of a home care package and living at home. Our volunteers have provided visits either one-on-one or group visits to Bethesda Aged Care, Corinda; Bolton Clarke, Waterford; Buckingham Gardens Aged Care, Alexandra Hills; John Wesley Gardens, Geebung; Nazareth Residential Aged Care Facility, Woolloongabba, Opal Raynbird Place, Carseldine and Zion Aged Care, Nundah.

As we move into the New Year, Footprints Aged Care Services Team have an even stronger commitment to grow with consumers and the community, and have already commenced engagement activities that we continue to look forward to. These include a consumer reference group, and a collaborative community morning tea in Caboolture to support the community to navigate the Aged Care sector.

75,180 HOURS
OF SUPPORT PROVIDED

2,996 HOURS
OF ALLIED HEALTH

951 INDIVIDUALS

SERVICES

CLIENT COMMENT

"My support workers make me feel at ease and relaxed during service. The Ladies take their time and work with me at my pace. I am very pleased with the service that I receive.

"I am very pleased with the service I am receiving"

Thank you for your wonderful service. I'm writing to advise that I have now had the surgery and am recovering well. I am now able to drive and complete my own shopping. Thank you again".

"Footprints have been very punctual and efficient in the way they shower and dress me - providing excellent assistance in my personal care routine. I am so pleased with the service – the service is great".

Peter K

Footprints Mental Health services delivers a number of programs targeted at adults aged 18 years and over supporting those living with a mental illness, those with complex physical and health conditions and those at risk of homelessness.

Throughout this year The Mental Health programs have supported over **1400** Clients. The teams all work within a strengths based recovery orientated framework that ensures the individual is driving their own recovery. Footprints Mental Health services have supported individuals in a variety of settings within the Brisbane North and South regions, from boarding houses to living in private accommodation.

The main type of supports has focused primarily on improving individuals health and wellbeing, enabling individuals to feel a part of their community, finding suitable and appropriate accommodation, clinical care coordination, developing skills to live independently, access to therapeutic and psychosocial group work and having access to appropriate supports and mainstream services.

This year has seen a large change in the Mental Health Sector with the full roll out of the National Disability Insurance Scheme, which was in full operation in Queensland by 30th June 2019. Footprints also said a BIG Thank you and Farewell to Keryn Fenton (Mental Health Services Manager) in September, who had been in the role for three years. Keryn brought a wealth of knowledge and expertise to the role from her career in the Mental Health sector including the Hospital Health Service and NGO sector, Footprints were grateful to have Keryn and we wish her the best of luck in her retirement.

Footprints Mental Health programs consisting of **The Actioning Recovery and Citizenship Program (ARC), Working Together To Connect Care (WTTCC), Partners in Recovery (PIR) and the Mental Health Nurses in Brisbane Program (MHNIB)** saw three of our four funded programs closing its doors on 30th June 2019. Whilst these doors were closing, others were opening as Footprints Mental Health Services teams worked extremely hard to submit multiple tenders for new programs, which we were successful in receiving which commenced on the 1st of July 2019:

- Through Queensland Health funding Footprints won the tenders for the Metro North and South **At Risk of Homelessness programs - Recovery, Wellness and Housing Service (RWHS)** –as well as the Metro North Group Funding - **Peer Based Group Support (PBGS)**
- Through Brisbane South Primary Health Network funding a new program - **Care Coordination Service (CCS).**

Footprints Mental Health Services would like to thank all those involved in the process and those who are passionate about continuing the great work that Footprints achieves in the Mental Health community sector. Mental Health Services will continue to stay focused and grow with the clients we support.

“Mental Health Services will continue to stay focused and grow with the clients we support.”

426 INDIVIDUALS
RECEIVED PERSON CENTRE SUPPORTS

839 INDIVIDUALS
ACCESSED MENTAL HEALTH GROUPS

103 NDIS
APPLICATIONS MADE

\$74,000 IN-KIND
SUPPORT COORDINATION PROVIDED
UNDER PIR

MENTAL



HEALTH SERVICES



On the 24th July 2019 Footprints was awarded 2019 Winner of the Queensland Provider of the Year Award at the Novotel in Brisbane. We would like to specially thank our funders and partners, Footprints clients and staff who made this award possible, such an amazing achievement.

Picture left;
Robyn Tyerman-Webster, Amanda Lambert,
Trevor Lovelle, Cherylee Treloar,
Mandy Rudat, Diana Holly,
Eleanor Blaney,
Lorraine Hamilton.



2018-2019

We would like to enthusiastically thank and acknowledge the NRMA Brisbane Broncos and the 50/50 Charity raffle for our selection as a 2019 Charity Partner. This partnership provided us with a great opportunity to fundraise and publicise the work we do. Footprints staff, volunteers, and volunteers from the community dedicated time to fundraise at our allocated Broncos game. It was a fabulous and successful night. This partnership also provided us with player appearance opportunities, and to inform Broncos players of the issues of homelessness and of the experiences of the people that we support.



BRISBANE BRONCOS
CHARITIES
FUND



Footprints Annual Touch Tournament Held at Nudgee College, in its 4th year running bringing together 14 community teams to play, socialise, win prizes and have a BBQ.

HIGHLIGHTS

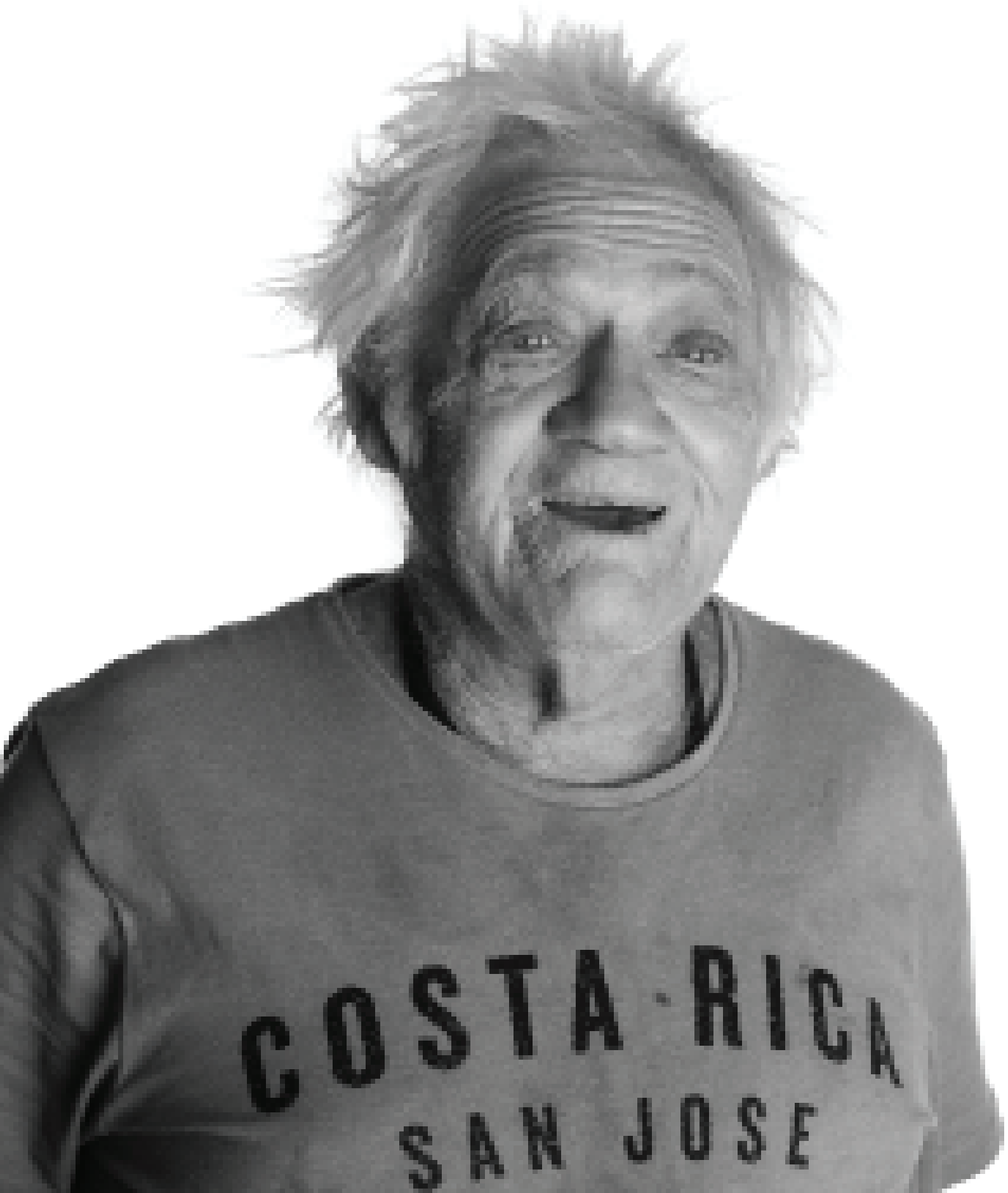
Footprints Annual Art Exhibition In its 8th Year the exhibition was held for the first time at our Light Street office in the urban garage

space. It was a lovely evening bringing together clients, staff and friends of Footprints – whether they are from our funding bodies, local MP representatives, local businesses or family – to come together and appreciate the creative work submitted through our weekly Art groups.

Footprints attended a number of exhibitions throughout the year, including but not limited to the Carer and Mental Health Expo.



COMMUNITY CARE



& DISABILITY

This period marked a milestone for the disability sector in Brisbane and for Footprints. The NDIS officially commenced on the 1st July 2018, with the transition period completed on the 30th June 2019.

The Community Care and Disability Services Team worked strongly together with over 100 existing Community Care clients to transition from their existing supports to the NDIS, and provided ongoing support and pathways to services so that no one was left behind. This has included the provision of services to new clients that we warmly welcome to Footprints. This transition period has seen Footprints NDIS service grow to provide support to 168 participants at any one time, across 17 support types. Social inclusion was the largest category of support, with 3240 hours of group activities, and 10 640 hours of individual social support provided. Almost 3000 hours of capacity building support was provided to support Footprints participants to work toward achieving their goals and dreams.

*"... to be
apart of something
great.."*

Whilst we transitioned to the NDIS, we also transitioned out of the **Queensland Community Care Service (QCCS)** to the new iteration, the **Queensland Community Support Scheme (QCSS)** that commenced on the 1st July 2019. This transition marks the end of a long era for Footprints Community Options Program. Footprints was fortunate to be successful with our tender for the QCSS receiving funding for both the Homelessness services and the Universal services streams, providing both in-home and community supports. This has allowed us to continue our work to provide access to services to people in our community. The QCSS replaces our long-standing **Community Options Program (COP)**, **Homeless Outreach Program (HOP)** and the **Resident Support Program (RSP)**.

Footprints Community Care and Disability Services has, with the successful transition to the NDIS, and the successful QCSS tender, certainly seen growth in the hours of support and services we have been able to provide to members of the community. We are thankful to be a part of something great, and we thank those who allowed us to walk alongside them.

CLIENT COMMENT

20,401 HOURS
OF COMMUNITY CARE SUPPORT PROVIDED

28,704 HOURS
OF NDIS SUPPORT PROVIDED

616 INDIVIDUALS

"I would like to compliment all of Footprints on all the support I have had over the last year. I am now able to go back to University, my home is clean, I am taking better care of myself, and have even opened a small business in the local area. The increase in support has allowed me to be able to do this and I am grateful to the whole team".

*"...have even
opened a small
business in the local
area."*

Suzie Rogers



HOMELESS OUTREACH

STAND UP STEP OUT (SUSO)

SUSO underwent a fabulous transformation, and continued in the delivery of outreach services to people experiencing homelessness and social / financial hardship in Brisbane and outer regions. This outreach enables Footprints to further restore dignity to those who experience homelessness and social isolation.

This year, SUSO participated in the Safe by the Bay Community Meal at Hemmant Flexi School, Redcliffe Reconnect Event, provided outreach support on Christmas Day in collaboration with Redland community Centre, and attended the Wing Australian Airforce Cadets to provide the cadets with information about SUSO, and say thank you to the cadets for holding their June appeal for our SUSO program.

*"SUSO
underwent a
fabulous
transformation..."*

113 SERVICE RUNS

253 CONNECTIONS

256 SHOWERS

249 LOADS
OF LAUNDRY

6,094 KM's
TRAVELLED

*The world is revolving and problems needs
solving,
And people need help,
So join together and form a trust with each
other,
And look out for one another,
Like a footprint in the sand,
Trying to make life grand,
These are the words to shout out,
Stand Up, Step Out!
They'll help you out with a shower and a chat,
Their welcome mat can't be seen,
But it's right there beneath the comfy chair,
Where you sit with coffee in hand, and
For that short time while the Blue Bus is
about,
All you need to do is,
Stand Up, Step Out.
A Poem by Dingo*



FINANCE REPORT

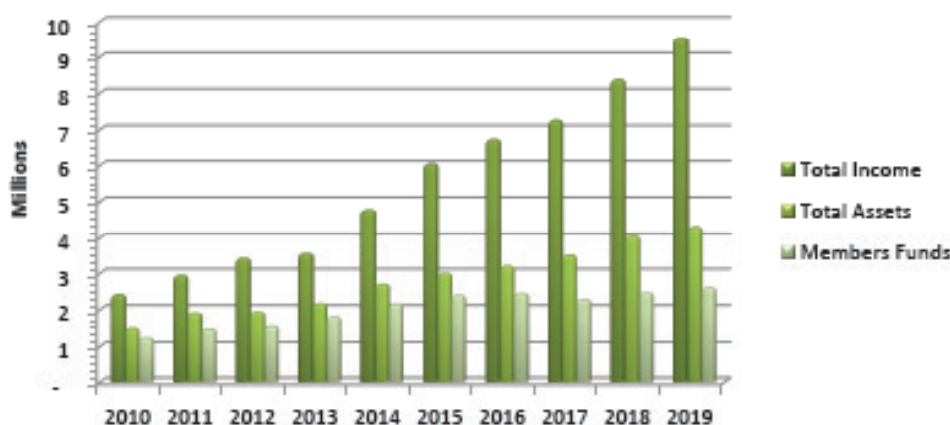
2018-2019

FOOTPRINTS IN BRISBANE INCORPORATED

STATEMENT OF COMPREHENSIVE INCOME - EXTRACT FOR THE YEAR ENDED 30 JUNE 2019	2019 \$	2018 \$
Grants	9,000,690	8,019,908
Other income	517,727	355,216
Total Income	9,518,417	8,375,124
Employee costs	7,772,836	6,804,408
Other expenses	1,602,500	1,381,493
Total Expenditure	9,375,336	8,185,901
TOTAL COMPREHENSIVE INCOME FOR YEAR	143,081	189,223

STATEMENT OF FINANCIAL POSITION - EXTRACT AS AT 30 JUNE 2019	2019 \$	2018 \$
Current Assets	1,532,432	1,288,856
Non Current Assets	2,760,242	2,757,278
Total Assets	4,292,674	4,046,134
Current Liabilities	1,646,357	1,570,534
Non Current Liabilities	34,960	7,325
Total Liabilities	1,681,317	1,577,860
NET ASSETS	2,611,357	2,468,275
TOTAL MEMBERS FUNDS	2,611,357	2,468,275

Footprints in Brisbane Incorporated 2010-2019



For a copy of the full audited financial statements please email finance@footprintsinc.org.au

ASSISTANCE WITH CARE AND HOUSING CASE STUDY:

Ms M was a 75 year old lady referred to ACH through Footprints' Mental Health Nursing program for assistance with housing. Ms M was living in a privately rented home with a house mate. ACH was requested to assist Ms M with moving out of the property/shared living arrangement, to assist Ms M achieve her goal of moving into her own safe and sustainable home.

When ACH met with Ms M, she was struggling to meet her rental payments. This was causing her anxiety as she was not in a financial position to be able to afford another private rental on her income (aged pension). Further to this, Ms M's mental health was being impacted by the shared living arrangements. Ms M had limited family and felt that she was not able to go elsewhere for interim accommodation.

When working with Ms M her emotional safety was priority. Ms M's lease was also coming to an end. The ACH case manager liaised with Ms M's real-estate agent and negotiated an extension on the time until she found a property that suited her.

ACH also assisted Ms M in completing an application for social housing and lodged her application along with support letter outlining the risks of her current living situation. Soon after the application was lodged, Ms M was offered a 1 bedroom unit that she was able to afford and was close to amenities. Ms M moved into the unit, achieving her goal of living on her own in safe and sustainable housing.

*"...moved into
a unit achieving her
goal..."*

POSITIVE STEPS





ACTIONING RECOVERY AND CITIZENSHIP AND WORKING TOGETHER TO CONNECT CARE COMBINED CASE STUDY:

A referral was received from the Royal Brisbane Women's hospital Working Together to Connect Care Team. This referral was made due to their being high amounts of presentations and admissions to ED. During the initial stages of working alongside Mr. R and working closely with the Hospital, it appeared Mr. R had multiple physical health complications, a diagnosis of paranoid schizophrenia and a cognitive impairment. One major factor as to why Mr. R was frequently presenting to Emergency was due to deteriorating health, as a result of being unable to complete the required 5hr period of dialysis (3 times a week) to stabilize his physical health conditions. This was due to not being able to sit for long periods of time and having no informal supports to assist him.

WITH YOU

*"Thanks
very much for the
update on my brother,
I appreciate all your
support..."*

his lifestyle, and was not fully aware of critical medical appointments due to not managing his letters and he was missing many appointments that were necessary to address both his physical and mental health needs.

Mr. R was receiving the DSP, residing in a Level 3, Public Trustee was managing his finances and his sister was his appointed Guardian. Mr R had a significant gambling addiction that controlled

When working with Mr. R, key communication and collaboration with the Ward Social Worker was a high priority to ensure his attendance for dialysis.

This included identifying the obstacles that prevented him absconding. Changes were made in relation to his appointment days to reduce likelihood of not attending, scheduling other appointments he was required to attend on

the same day so all medical consultancy occurred together, applying for NDIS to access support workers to assist Mr. R remaining in dialysis for the required treatment. Another main focus was to engage with and locate a suitable GP that understood his needs and reviewed his overall health.

A referral was made within Footprints to access supports around Mr. R's psychosocial needs and to assist him with an NDIS application for longer term supports. A number of multi-disciplinary case conferences were held at the RBWH. A Public Guardian application was approved so his sister could step back from being his guardian and would be able to develop a sisterly relationship. Mr. R was supported for a period of 16 months to eventually stabilise his housing and for him to be approved for the NDIS.



OUR PEOPLE

At Footprints, we are proud of who we are and what we do.

Our workforce is diverse, committed, passionate, caring, responsive, flexible and optimistic. We thank every individual in the Footprints team for their energy and joy they bring to work every day. "human resources isn't a thing that we do, it's the thing that drives our business" – Steve Wynn.

"...commitment
to continuous
improvement and
growth. "

Our Human Resource function is charged with ensuring we have the right people, in the right roles, at the right time. To do this, we continued the implementation of our workforce, workforce cluster and employer of choice strategies. At the same time, we introduced significant technological improvements through the implementation of an integrated Human Resources Information System and Payroll System. And we wrapped up the year with a commitment to continuous improvement and growth.

In summary, throughout 2019 we:

- continued our journey as an inclusive employer across the age spectrum;
- welcomed new staff members on the first step of their career ;
- encouraged all staff members to develop their skills and knowledge;
- facilitated opportunities for personal growth and well-being;
- implemented new technologies and streamlined procedures;
- focused on enhancing learning opportunities for new and existing staff members;
- strengthened our employer brand;
- invested in additional positions to better service our clients' needs; and
- we listened to both the positive and the constructive feedback we receive from our staff.

KATY DESMOND'S JOURNEY (STUDENT TO EMPLOYEE)

Being a placement student is a wonderful way to start at a workplace, mostly because, unlike a normal job, you have the privilege of fully admitting that you have no idea what you're doing. When I first walked through Footprint's door in June 2018 to start an 18-week placement for my Masters of Social Work, this was an opportunity I fully embraced. As a student in her early 30s with a decade of experience as a journalist and absolutely none in human services, I felt I needed to walk in with eyes wide open and to learn from scratch how to do the work I had signed up for. It turns out, I'd landed in the perfect place.

I quickly learned that quite a number of colleagues had done placements at Footprints, and I could see why they stayed. The Mental Health team I was working in welcomed me and the other students and provided fertile training ground for budding social workers.

They were generous in sharing their wisdom and knowledge, proactive about taking me along to client visits and community events, and endlessly patient in answering my innumerable questions. But most importantly, Footprints really valued its students as part of the team, and as our skills and confidence grew, they were also unafraid of giving us chances to show we could do the work.

When Footprints offered me a job as case manager in the second half of my placement, I didn't hesitate to accept. I think what impressed me, and what made me want to work here, is that I was seeing before me a real community of people who cared about each other and cared about their clients.

And like communities that really care, the people I was working with were honest, dedicated and brilliant at keeping the sense of humour we need to get along in field..

Today, I've been part of three community mental health teams at Footprints, and what I've learned is that the strength of the Footprints staff is that everyone's eyes are wide open and every day we grow and support each other.

*"...the strength
of Footprints staff is that
everyone's eyes are wide
open and everyday we grow,
laugh and support each
other."*





Aboriginal & Torres Strait Islander
 Community Health Service (ATSICHS)
 Acquired Brain Injury Outreach Service
 (ABIOS)
 After care
 Aged & Community Services Australia
 (ACSA)
 Alcohol Drug Information Service (ADIS)
 All about living
 Alpha Delta Kappa
 Anglicare
 A Place to Belong
 Australian and New Zealand Mental
 Australiam Dental Health Foundation
 (ADHF)
 Australian Dental Association (ADA)
 Australian Evaluation Society Inc.
 BallyCara

Benevolent Society
 Brisbane City Council
 Brisbane Housing Company
 Biala
 Big Issue
 Blue Care
 Blue Knot Foundation
 BRIC Housing Company
 Brisbane Airport Corporation
 Brisbane Youth Service
 Brisbane North PHN
 Brisbane South PHN
 Brissc
 Brook Red
 Burnie Brae
 Carers Qld
 Centacare
 Centrelink

Churches of Christ
 Co.As.It
 Common Ground QLD
 Community
 Community Management Solutions
 Consumer and Carer Representatives
 Consentability
 Council of the Aging (COTA) Queensland
 Council to Homeless Persons
 Diversicare
 Department of Housing and Public Works
 (DHPW)
 Department of Justice and Attorney
 General (Court Link)
 Dr Ann Solari
 DRUG-ARM
 Disability Services Queensland (DSQ)
 Flexible Living

WITH THANKS

Thank you to the members of our Management Committee, Senior Managers Team, Staff and Volunteers, Footprints' Clients, Consultants and Community Stakeholders for their contribution.

Foodbank
GIVIT
Golden Carers Membership
Good2Give
GOC Care
Griffith University
Grinders Teneriffe
HART4000
Headspace Taringa
Homeless Health Outreach Team (HHOT)
Home Stay
Inner North Community Housing
Inner North Brisbane Mental Health Service
Institute of Urban Indigenous Health
Interact
Institute for Urban Indigenous Health (IUIH)
Jan Manton Art
Joining Hands
Jubilee Community Care
Keperra Golden Valley Lions Club
Kyabra Community Association
Lawright
Leading Age Services Australia
Lives Lived Well
Local Government Association of QLD
Mater Health Services
Metro North Mental Health & Hospital Service:
The Prince Charles Hospital
Royal Brisbane & Womens Hospital (RBWH)
Redcliffe Hospital
Caboolture Hospital
Metro South Brisbane Health & Hospital Service:
Princess Alexandra Hospital
Redland Hospital
Logan Hospital

Mangoe Housing
Max Employment
Micah Projects
Mental Illness Fellowship Queensland (MIFQ)
Mission Australia
National Council of Women of QLD
NDS-National Disability Services
Neami New Farm Neighbourhood Centre
New Farm Village News
Nextt
NITV League Nation
North Brisbane Partners for Health
Northern Suburbs Bowls Club
Norton Rose Fulbright
Nundah Activity Centre
NWWYAS
One Voice
Open Minds
Orange Sky Laundry
Our Community
OzCare
OzHarvest
Peter Scally Medical
PiR North
PiR South
QIGS – Kent Vickers
Qld Alliance
Qld Alliance for Mental Health
Qld Council of Social Services (QCOSS)
Qld Injectors' Health Network (QuIHN)
Qld Police Service (QPS)
Qld Shelter
Qld Statewide Tenant Advice and Referral Service (QSTARS)
Qld University of Technology (QUT)
Qld Network of Alcohol and Other Drug Agencies (QNADA)
Qshelter

Red Cross
Relationships Australia
Roma House
Roma St Magistrates Court
RSL Care
RSPCA
Salvation Army Services
Sandbag
Supported Accommodation Providers' Association (SAPA)
Sherrin Partners Financial Advisers
St Joseph's Nudgee College
St Vincent's Private Hospital
Synapse
TAFE Qld
Teneriffe Progress Association
The Hairlogists
The Public Health Association Australia
The Rotary Club of Fortitude Valley
TICA
Transport Development and Solutions Alliance
Valley Chamber of Commerce
Under1Roof
University of Queensland (UQ)
Volvo
Wallenius Wilhelmsen Solutions
Wendy Bird Group
Wesley Hospital
Wesley Mission
Willow House
World Wellness Group
Mr & Mrs Wilkinson
Youth Outreach Service
Youth Housing Project (YHP)
3rd Space



Australian Government
Department of Health



Queensland Government
Department of Communities, Child Safety
and Disability Services



Queensland Government

**Department of Housing
and Public Works**



Queensland Government
Queensland Health



An Australian Government Initiative

**National
disabilityinsurance
Scheme**



**Brisbane
Airport
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Some of Footprints services are supported by funding from the Australian government through the PHN Program.

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