



2020–21

Annual Report

Celebrating 30 years with you

FOOTPRINTS COMMUNITY LTD

30 footprints
YEARS positive steps with you



Vision

An inclusive community where individuals can maintain an independent lifestyle of their choice.

Mission

To be responsive, innovative, professional and timely in providing care and support for each client.

Our Purpose

- 1 To promote quality of life for frail older people and younger people with disabilities, and their carers.
- 2 To actively work towards social justice.
- 3 To empower disadvantaged members of the community.
- 4 To contribute to the relief of poverty.
- 5 Any other charitable work or purpose for the benefit of the community.

Our Values



CLIENT CENTRED

Footprints actively supports each clients choices, respecting their values and personal uniqueness.



INCLUSION

Footprints promotes the right for individuals to access the resources they need to live safely & securely in the community.



RESPECT

Footprints holds people in positive regard and treats them with courtesy and consideration.

Contents

Chair and CEO Report	4
Treasurer Report	5
Our 30 Year Anniversary	6
Celebrating 30 Years With You	7
Year in Highlight	8–9
Client Experience	10
Housing and Homelessness Response	11–12
Addressing Social Isolation	13–15
Our People	16
Looking Forward	17
With Thanks	18–19

Front cover photograph: Helping our clients to connect with the community.

Chair and CEO Report

Footprints 30 Year Anniversary

2021 marks the 30 Year Anniversary of Footprints. We are very pleased to be celebrating this milestone and wanted to express our organisation’s thanks to everyone who is sharing this special year with us, whether you have been with us for a short time or a long time.

Footprints has undergone some structural changes which have seen our organisation transition from an incorporated association to a company limited by guarantee and change its name from Footprints Inc. to Footprints Community Ltd from Monday 28 June 2021. Moving to this legal structure will support the growth of Footprints as we move forward into the future. We also consider that our new name better aligns with our vision, mission and values as a community-based organisation.

FOOTPRINTS TRANSITION TO COMPANY LIMITED BY GUARANTEE

High-performing not-for-profit (NFP) organisations are vital to a healthy and diverse community sector, and we are keen to ensure that for our clients and funders we maintain a high level of transparency and accountability.

Understandably, the strategic and operational aims for Footprints have evolved over time and our organisation’s services are expanding. When Footprints began operating (back when we were known as New Farm Community Options), we were only an inner north Brisbane service. Now, we operate across Southeast Queensland and are continuing to extend our reach.

It is important to note though that the new legal structure does not affect the identity of our organisation. Instead, Footprints is looking forward, ensuring we continue to meet community needs and to assist those who are most vulnerable.

In 2022, we are excited to announce that Footprints will rebrand with our new logo to be developed over the coming months.

NEW STRATEGIC PLAN

Footprints is in the process of finalising its Strategic Plan for 2021–2024. The Board and Executive Management Committee have come together to develop key goals and a roadmap to implement a number of changes over the next 3 years.

In line with this roadmap, Footprints is:

- Revitalising its current systems to support the organisation’s growth and continuous quality improvements for all stakeholders, to ensure we are all working together to achieve common goals

- Nurturing our people and culture, and
- Extending our reach in response to the needs of clients and communities.

The development and finalisation of the Strategic Plan will allow Footprints to continue to thrive, make the most of new opportunities and effectively manage unforeseen adversities.

NEW DIRECTORS

This year we welcomed two new members to the board, Lisa Pritchard and Kerri Lancaster. We also bid a very sad farewell to our long standing Chair of the Board, Tracey Davern.

Tracey served on the Board of Footprints from 2011 and was nominated as our Chair in 2012. Over the past 10 years, Tracey has brought strong and dedicated leadership skills to Footprints, as well as professional expertise to the role of Chair. We thank Tracey very much for all she has contributed to Footprints for such a long period of time and we wish her well for the future.

On behalf of the organisation, I would also like to take this opportunity to welcome Julie O’Sullivan as our new Chair of the Footprints Board. Thank you Julie for seamlessly stepping into this role, having been a highly valued member of the Footprints community for many years.

To mark this new chapter in the journey of our organisation, we have decided this year to jointly prepare and present this report. We look forward to continue collaborating and closely working together in the years ahead.

2022 will be an important year for the organisation and we are determined that the Footprints community will face the challenges and embrace the opportunities with confidence. Thank you to all staff, volunteers and supporters for their tireless efforts over the past twelve months. Finally, we wish to acknowledge our clients, who have continued to face the significant challenges of late with courage and strength.



Cherylee Treloar
CEO



Julie O’Sullivan
Chair

Treasurer Report

I have much pleasure in submitting the Treasurer’s Report for the year ending 30 June 2021 for Footprints Community Ltd (Footprints).

Footprints transferred its incorporation from an Incorporated Association to a Company Limited by Guarantee on 28 June 2021, including a name change from Footprints in Brisbane Inc. to Footprints Community Ltd. Footprints remains a registered charity and Deductible Gift Recipient (DGR) and our Australian Business Number (ABN) has remained the same. The new structure will help Footprints meet community needs now and in the future.

Footprints has continued to consolidate its financial position and is well placed to deliver the contracted services for all of its programs.

Total income for the year of \$13.150 million is up 18% on the 2020 financial year with a resulting operating surplus of \$500.

Grant and Fee for Service income is expected to increase in 2022 with government funding contracts and service agreements in place for new and existing programs and clients.

The Balance Sheet continues to reflect the solid financial position of the association. Total assets held by Footprints have increased by \$1,651,425 and we have a cash holding and term deposits of \$3,654,109.

The Financial Statements are Tier 2 general purpose financial statements that have been prepared in accordance with the *Corporations Act 2001* and Australian Accounting Standards – Reduced Disclosure Requirements and have been audited by KPMG external auditors.

Simon Vertullo
Treasurer
Footprints Community Ltd

Footprints Community Limited (Formerly Footprints in Brisbane Incorporated)

STATEMENT OF COMPREHENSIVE INCOME – EXTRACT FOR THE YEAR ENDED 30 JUNE 2021	2021 \$	2020 \$
Grants	9,654,219	7,942,687
Fee For Service	3,159,435	2,935,970
Other Income	336,064	297,562
Total Income	13,149,718	11,176,219
Employee Costs	11,125,811	9,274,229
Other Expenses	2,023,407	1,802,195
Total Expenditure	13,149,218	11,076,424
Total Comprehensive Income For Year	500	99,795

STATEMENT OF FINANCIAL POSITION – EXTRACT AS AT 30 JUNE 2021	2021 \$	2020 \$
Current Assets	4,466,131	2,932,304
Non-Current Assets	2,878,961	2,761,362
Total Assets	7,345,092	5,693,666
Current Liabilities	4,366,359	2,748,833
Non-Current Liabilities	267,081	233,681
Total Liabilities	4,633,440	2,982,514
Net Assets	2,711,652	2,711,152
Total Equity	2,711,652	2,711,152

Our 30 Year Anniversary

OUR HISTORY

Footprints commenced in 1991 as a small Inner North City service known as New Farm Community Options, with three staff, under the auspice of the former New Farm Neighbourhood Centre in Brunswick Street.

Thirty years later, we have diversified and grown significantly, with more than 200 dedicated staff and volunteers, supporting approximately 2000 clients.

Footprints has a long history of working with the most vulnerable people residing in Brisbane and the past several years has seen our specialist response services extended to adjoining regions to the North and South. We can not be prouder of this history of service to the community of which you are part, and we thank you for your contributions to the Footprints story.

HOW WE'RE CELEBRATING

To celebrate this milestone year we had a number of activities and events planned. The first being the release of our specially designed 30 YEAR logo on Tuesday 23 February.

We also developed a series of stories that we unveiled throughout the year. These stories showcased the Footprints qualities that have seen us grow and succeed throughout the years, and highlight the relationships that form the foundations of Footprints. They were told through the eyes of our most valuable assets — our clients, staff and volunteers (see opposite page).

These stories were progressively launched on our website (www.footprintscommunity.org.au), social media and via our newsletter. We hope they were enjoyed as they were unveiled throughout 2021, and we hope they continue to shine a light on the valuable contribution Footprints makes to the community.

We had a number of events planned for throughout the year, where we gave away items to staff, volunteers, clients and stakeholders to help remember this special year.

There was a launch of the 30 Year Anniversary with a celebration at Lightspace for our staff and volunteers. This also provided an opportunity to distribute commemorative items.

The 2021 Annual Art Exhibition was celebrated in September in conjunction with our 30 Year Anniversary.



30 Year Anniversary staff and volunteer celebration at Lightspace.



Staff and volunteers enjoying themselves at our 30 Year Anniversary event.



Staff members with CEO, Cherylee Treloar (right) at our 2021 Annual Art Exhibition.



Some of the amazing artwork on display at our 2021 Annual Art Exhibition.

Celebrating 30 Years With You



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU



CELEBRATING 30 YEARS WITH YOU

"Since I've been with Footprints I feel like I'm not just 'existing' but 'actually living'. I'm lucky I have Footprints in my life, the staff motivate me and with their support, I've become more independent again. I love them all!"

– CLIENT, RITA

"I've had a lot of good experiences with everyone at Footprints. Everyone is so supportive, and it is an amazing feeling to know that I do not have to do everything on my own."

– CLIENT, SUZIE

Year in Highlights



Our Recovery and Reablement Program Team were 2021 winners in the LASA Excellence in Age Services Awards.

In addition to celebrating our 30 Year Anniversary, other highlights included:

- 1 Footprints transitioned from an Incorporated Association to a Company Limited by Guarantee on 29 June 2021. Footprints began as New Farm Community Options and changed its name to Footprints in Brisbane in 2008. The transition provides a stronger base for the organisation as it continues to grow. As part of this transition, we decided to make a change to our name to better reflect that we are a 'community-based' organisation — Footprints Community.
- 2 Footprints achieved 100% compliance to both the NDIS Practice Standards and Human Services Quality Framework. This was a great outcome and reflects our commitment to achieving the requirements of the standards and high quality, safe support for all of our clients.
- 3 Footprints Recovery and Reablement Program Team were awarded the LASA Excellence in Age Services Award. The award celebrates the passion, contribution and achievements of organisations, teams and individuals in the service of older Australians. We could not be prouder of the team.



Our cook (right) and volunteer (left) preparing nutritious meals for our clients

We increased our responses to support the community with a new program and expansion of some existing services:

We were fortunate to secure continued and increased funding to support our community. The Assistance with Care and Housing Program now provides support across Wide Bay, Brisbane North and South, Caboolture, Sunshine Coast, West Moreton, Logan River Valley and South Coast regions.

The Recovery and Wellness Program, funded through Queensland Health, extended its reach across all 6 hospitals and health services within Brisbane North and South regions. This program works in collaboration with mental health inpatient units and community mental health teams.

Footprints attended the Brisbane Lions v Geelong Cats match at the Gabba as the 50-50 Charity Raffle partner. We had a good turnout of Footprints staff members, and their family and friends who volunteered their time to sell tickets at the game. We raised a total of \$11,388 which went towards our Stand Up, Step Out (SUSO) homeless outreach bus.

The Commonwealth Home Support Program Meals services was extended, with increased funding, allowing us to provide nutritious meals through our Whole Meals Program.

Peer Based Group Support Program extended its Dialectical Behavioral Therapy (DBT) Groups to allow for more consumers to attend the DBT Groups within Brisbane North catchments.

Brisbane South PHN funded Footprints to set up the Social Wellbeing Program which is in partnership with Change Futures to ensure the care of older people who are experiencing, or at risk of experiencing social isolation vulnerabilities. The program aims to support the mental and physical health of program participants, through care coordination and linkages to local support services, networks and community.

SUSO Program expanded its team to include a health and wellbeing worker to identify and address health and wellbeing needs, improve health, prevent ill health and provide access to primary health care and supports to access appropriate housing for those individuals who are accessing the SUSO bus.



Client Experience



Listening to client and stakeholder experience is important to us. It helps us to improve and to understand what we are doing well, so we can do more of what the community wants and needs. Here is a snapshot across the organisation:

"They provide great support to some of our vulnerable clients."

– NURSE NAVIGATOR, RE: CCS

"I enjoy coming to groups and to talk and debrief with people who have similar experiences. The facilitators have similar experiences and they don't feel like teachers."

– CLIENT, RE: PBGS

"Art Therapy got me out of the house and interacting with people. It's a positive and encouraging environment."

– CLIENT, RE: PBGS

"That was an extremely quick uptake and dissemination as the announcement was only made about half an hour ago!! You are certainly doing a good job :-)"

– CLIENT, RE: COVID-19 LOCKDOWN SMS ALERT

"Thank you for being there to support us when we were living out of our car at Pelican Park. We have managed to find housing, settle in and we now are having regular access with our children who had previously been removed from our custody. Thank you for everything you did for us when we were at our most vulnerable. It is very much appreciated."

– CLIENT, RE: SUSO

"We would not have been able to keep D at home for as long as she has if she wasn't accessing our services."

– CLIENT REP, RE: HCP

"I think the service Footprints provides is fantastic. The staff are friendly, and very supportive and helpful. Keep up the great work."

– CLIENT, RE: RWHS

"T has supported J through a difficult time so well and managed her complexities and all the complications beyond expectations."

– STAFF MEMBER ON BEHALF OF CLIENT, RE: NDIS

"I was very appreciative of the de-clutter service coordinated by J. I am eternally grateful for the work J and his team provided."

– CLIENT, RE: ACH

"The standard and variety of meals from your new menu looks amazing. Your meals are always consistently excellent and your staff are always pleasant and friendly."

– CLIENT, RE: MEALS TEAM

Housing and Homelessness Response

The last 12 months have seen the Assistance with Care and Housing (ACH) Program grow and respond to the changes in the housing landscape and the growing demand for homelessness support services. The ACH Program supports older individuals who are homeless, or at risk of, and people who require support with decluttering. With support now being provided in Wide Bay, Brisbane North and South, Caboolture, Sunshine Coast, Logan River Valley, West Moreton and the South Coast, the team having been working closely with the community to reach vulnerable members with a peer workforce recruited for the first time in this program. The ACH team worked to find new and innovative ways to respond to homelessness during periods of limited social contact and lockdowns. The team liaised with Department of Communities, Housing and Digital Economy Housing Service Centres to ensure that people could still lodge their applications electronically rather than in person due to restrictions on social movement. This also assisted with quicker processing of applications.

This year our Stand Up, Step Out (SUSO) Program continued to provide basic amenities for people experiencing homelessness. The program is designed to be able to meet the very basic hygiene needs of the homeless population by providing showers, laundry facilities and outreach supports. Whilst these are primary needs for the people we assist, what continues to be the most fundamental part of our service is the programs ability to connect to people who are often overlooked by society. By providing the space to have a warm cuppa and a biscuit we are able to establish a safe space for people to come and connect to our program staff, chat about their concerns, provide information and appropriate referrals regarding health, housing, hygiene and other related topics.



Our SUSO outreach bus supports people who are homeless or at risk of homelessness.



140

HEALTH AND
WELLBEING SERVICE



567

LOADS OF
LAUNDRY



510

PLUS SHOWERS
PROVIDED

Staff attending the Homeless Connect event at the Brisbane Showground in May 2021.



footprints
positive steps with you

- Aging community support**
Supporting older people to remain well and living in their own home for as long as possible, while maintaining dignity and independence
- Disability support**
Supporting people to utilise their NDIS plan to enable them to connect to the community and remain independent, while working towards their goals, needs and aspirations
- Mental health support**
Providing tailored support to people with mental illness and supporting them on their journey to wellness through a person-centred and recovery-based approach
- Community care**
Providing community-based supports to help disadvantaged people and those living with chronic health conditions to remain connected to the community
- Housing support and homelessness**
Supporting homeless people and those at risk of homelessness to stay connected to their communities and make lasting changes in their living arrangements



Our Recovery and Wellness Program (RWP) has continued to grow in Brisbane North and South regions, as a community-based mental health program providing recovery-oriented psychosocial supports to individuals who are experiencing secondary and tertiary homelessness.

During COVID-19 we saw an increased need for secure and safe living environments and social connectedness to maintain the physical and mental wellbeing of individuals experiencing homelessness. This year, the RWP team has:

- utilised its emergency brokerage component to assist participants to:
 - secure safe accommodation, including advance rent payments
 - set up homes with white goods, appliances and furnishing
 - obtain personal ID
- worked alongside the COVID-19 Emergency Housing Assistance Response Team led by Q Shelter and the Department of Communities, Housing and Digital Economy to collaboratively support participants to secure safe accommodation while delivering psychosocial support services
- established better housing solutions for participants by building networks with social and community housing providers, and private real estates
- collaborated with the broader community to support and transition a vast majority of participants into longer-term stable accommodation, where they have been able to maintain their tenancies and work towards their recovery journeys.



1000

POINTS OF
CONNECTION



1300

PLUS PEOPLE IN THE
COMMUNITY CONNECTED

Addressing Social Isolation

Our Whole Meals Program was made possible in 2020 when the Australian Government granted Footprints a funding injection to continue supporting older Australians with meals while they undertake COVID-19 self-isolating measures.

Pauline is just one of our many clients who receives a weekly delivery of Footprints Whole Meals. Having early onset dementia and living alone without any family nearby has its challenges. Our regular phone calls when placing her order and the face-to-face interaction she has when her meals are delivered has provided much needed social interaction. With consent, regular updates on her wellbeing are also provided to her son when we phone for payment.

During the past year the NDIS team have adapted services to the changing needs of our clients and the community during lockdowns and social restrictions. The team worked with clients to change the way social support activities were delivered, spending more one-to-one time with clients in their homes, chatting with clients about how they are coping with changes to social interaction, further exploring clients' interests and developing their skills, such as cooking delicious dishes and developing their creative side. The team also maintained regular phone contact with clients, particularly during lockdowns, to ensure continued support. The team and clients continued with our social group, the Man Made Collective. This group has been active for several years now, with regular outings of the groups choosing. This connection has continued to operate and also in alternative forms (such as one-to-one visits) when required, to ensure that we responded to potential social isolation by encouraging social interaction in a safe manner.



A client and staff member enjoying a day out with one of our groups

Barbara moved to Queensland to be near her family. After she purchased a home and settled in, her family had to move interstate for work. This resulted in Barbara becoming isolated with no friends or supports. Barbara was referred to our Community Visitor Scheme (CVS) for social connection. When contact was made with Barbara, advising her that there were volunteers in her area wanting to connect, she responded instantly that this is what she has been longing for. The CVS officer met Barbara for lunch to commence in the program.

Barbara said that this was a great start for her recovery and that she was very excited that she would have a connection with the community. Barbara has connected very well with the husband-and-wife volunteers. Their backgrounds, although different, involved careers with complex decision making which has fostered intellectual conversations between them. Barbara has reported that she is very grateful for the CVS and the social interaction she now has in her community.

– CLIENT STORY



Clients connecting over a morning tea of pancakes and coffee during lockdown.



A Case Manager assisting a client in the Recovery and Wellness Program.



The Social Wellbeing Program (SWP) supports older people in the community who are experiencing social isolation and/or loneliness, and who are at risk of or have mental health conditions. This relatively new program is funded through PHN Brisbane South and supports older people in the community who are over the age of 65 (55 and over for Aboriginal and Torres Strait Islander persons).

Relationships with peers in this demographic can be tenuous, leaving individuals in the community feeling distressed. The SWP is focused on supporting older people by building on or developing new connections within their community with the aim of reducing social isolation.

The program has found that many older people with an aged care package or an aged care provider, may not be receiving the appropriate advocacy or care coordination, leaving them vulnerable to social isolation and loneliness.

The program utilises multidisciplinary teams who work with a medical health nurse and/or psychology service to ensure the mental wellbeing of our program participants is being looked after.

The Care Coordination Service (CCS) receives referrals from GPs to support members of the Logan and Inala communities who are living with chronic health conditions and experiencing psychosocial challenges. CCS supports adults to build independence and self-management through links to community, providing health literacy and support to navigate the Australian health system.

During COVID-19, the team saw an increased need for clients to connect with their community and manage their health in new ways. The team adapted its way of working to support people experiencing social isolation by:

- working alongside GP's to support their patients with the changing environment of COVID-19, and provided support regarding vaccinations
- introducing telehealth appointments to engage with medical and mental health supports, and educated clients to utilise this tool outside of our service
- supporting clients to source, access and use the technology and apps they require
- supporting its refugee and culturally and linguistically diverse clients to access interpreting services
- linking clients with community groups to support community participation and engage with long term supports such as My Aged Care and NDIS.

"Dear Footprints team,

It has been our absolute pleasure after so many years of trying to finally work together in a very meaningful way! The embedded care coordination model has been so important to our patients and clinicians since it started in the middle of the year. For us, after five years advocating for such a model, it has been the answer to so many prayers! I am so encouraged to be part of the gathering tempest of activity around social prescribing ..."

– CEO, INALA PRIMARY CARE

Our People

Throughout what seems like a never-ending pandemic, we have seen our people handle, adjust and thrive in rapidly changing environments and situations. Our workforce is exceptional and truly what sets us apart — and we say a heartfelt thank you to each and every person in our team.

Our employee engagement survey told us that we are doing well in meeting or exceeding staff expectations across nearly all factors. In fact, across all three pillars of Engagement, Wellbeing and Progress, our staff reported levels of satisfaction exceeding previous surveys and industry benchmarks.

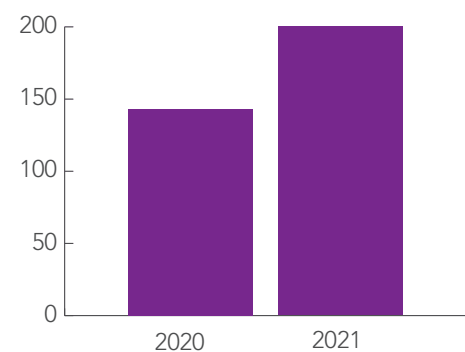
With a focus on professional development during the year, more than 3000 hours of learning activities were accessed.

To complement this focus, we developed a comprehensive suite of online activities and promoted technological advancements in the pursuit of efficiency and excellence.

We have established additional communication platforms to ensure our staff and clients are kept informed of sudden changes due to lockdowns, pandemic restrictions, etc. With flexible working arrangements now available to many roles, we enjoy greater levels of work-life balance.

We are proud of our internal promotion rates and our Managers, Coordinators and Supervisors provide supportive and caring environments to facilitate career progression. We enjoy watching our people as they explore ways to realise their full potential.

HOW MANY IN OUR TEAM?



"I'm proud of this organisation that puts people first."

– EMPLOYEE SURVEY 2021



"I am proud to tell people that I work for Footprints."

– 95% OF STAFF AGREE

CASE STUDY

In early 2019, I left my position as the Manager of a company that provided accommodation and supports to people living with mental illness, to work with Footprints. I had already met many of the Footprints staff in my previous role as they provided additional support to the residents. So, when an opportunity to work for the Disability Services team at Footprints arose, I very keenly jumped at the chance. Once I began my role as Case Worker within Disability Services, I felt as though I was working with family. Towards the end of 2019, my role within the Disability Services team changed to that of a NDIS Support Coordinator. The role of a NDIS Support Coordinator is to coordinate all manner of supports for the participant to maximise independence within the home and community. This role was truly rewarding on a personal level and was made all that more enjoyable by working within a team that still felt like family.

In July of 2021, I once again changed my role within Footprints to that of a Coordinator of the Assistance with Care and Housing Program (ACH) within Aged Care. The ACH Program is focused on supporting people over 50 years (or 45 years for those who identify as Aboriginal and/or Torres Strait Islander) who are homeless or at risk of homelessness. My journey at Footprints started within a team that felt like family, to now having my own team that I hope will also feel as though they are part of the Footprints family.

Looking Forward



Our Executive Management Committee

Our 2021–24 Strategic Directions

Our strategic planning for 2021–24 was finalised in July and provides an organisational roadmap for the next three years until 2024.

1

Extending Reach

Footprints will extend its delivery of high quality and specialised services in response to the needs of clients and communities.

2

Strengthening Systems

Footprints will improve its effectiveness and efficiency in its systems to support its practice and provide timely data to inform service delivery.

3

Growing Brand and Reputation

Footprints will strive for greater recognition as a leading provider of support services to vulnerable people.

4

Nurturing People and Culture

Footprints will continue to build the knowledge, capability, diversity and drive of Footprints staff, volunteers and management to lead the delivery of our strategy and achieve our mission.

5

Ensuring Sustainability

Footprints will ensure the sustainability of the organisation.

With Thanks



Receiving thanks from Brisbane North PHN for our work on the Working Together to Connect Care Program.



Accepting local support via a donation from Grill'd, Fortitude Valley.

FOR YOUR FUNDING

Brisbane City Council
Brisbane North PHN
Brisbane South PHN
Queensland Government Department of Communities, Housing and Digital Economy
Queensland Government Department of Health, Metro North and South Hospital and Health Service

GOODS AND SERVICES

Bunnings Newstead
Foodbank
GIVIT
LawRight
Norton Rose Fulbright
OzHarvest
Printing Systems Australia
QIGS – Kent Vickers
Sherrin Partners Financial Advisers Wallenius
Wilhelmsen Solutions
Volvo

FOR YOUR DONATION

9B North, Royal Brisbane and Women's Hospital
Ashley Palmer
Brisbane City Council
Community Jar at Grill'd
Deicke Richards
Dr Peter Scally
Elleith Houlihan
Greg Bruton
Judy Burt
Kevin Connolly
Lauren Ford
Paul Mann
Rivercity Family Church
Suzanne Graham

FOR YOUR PARTNERSHIP

Aboriginal and Torres Strait Islander Community Health Service (ATSICHS)
Acquired Brain Injury Outreach Service (ABIOS) Stride
Adventist Development and relief Agency
Aged and Community Services Australia (ACSA)
All About Living
Anglicare
A Place to Belong
Aurous Alcohol Drug Information Service (ADIS)
Australian and New Zealand Mental Australian Dental Health Foundation (ADHF)
Australian Dental Association (ADA)
Australian Evaluation Society Inc

FOR YOUR PARTNERSHIP (CONTINUED)

BABI (Youth and Family Services)
BallyCara
Beenleigh Magistrate Courthouse
Blue Care
Blue Knot Foundation
BRIC Housing
Brisbane City Council
Brisbane Youth Service
Brisbane Housing Company
Brook Red
Burnie Brae
Caboolture Neighborhood Centre
Carers Qld
Centacare
Centrelink
Change Futures
Churches of Christ
Coast2Bay
Co.As.It
Common Ground Queensland
Commonwealth Department of Health
Communiy
Community Management Solutions
Compass Housing
Consentability
Consumer and Carer Representatives
Council of the Aging (COTA)
Council to Homeless Persons Qld (CHPQ)
Deception Bay Neighborhood Centre
Diversicare Encircle
Flexible Living
GIVIT
GOC Care
Golden Carers Membership
Griffith University
Grilled
Headspace Taringa
HESTA
IFYS.Ltd
Inala Primary Care
Inch Housing
Institute for Urban Indigenous Health (IUIH)
Interact
Jan Manton Art
Job Centre
Joining Hands
Jubilee Community Care
Keperra Golden Valley Lions Club
Kingston East Neighbourhood Centre
Kyabra Community Association
Leading Age Services Australia (LASA)
Life Without barriers
Local Government Association of Queensland
Mangrove Housing
Mater Refugee Health Service
Max Employment
Mercy
Micah

Mission Australia
National Council of Women of Queensland
National Disability Services (NDS)
Neami
NITV League Nation
Northern Suburbs Bowls Club
North West Youth Accommodation Service (NWYAS) Inc.
Nudgee College
One Voice
Open Minds
Orange Sky Australia
Our Community
OzCare
PeachTree
Q Shelter
Q-stars Red Cross
Queensland Alliance for Mental Health (QAMH)
Queensland Ambulance Service (QAS)
Queensland Council for LGBTI Health (formerly Queensland Aids Council [QuAC])
Queensland Council of Social Service (QCOSS)
Queensland Injectors Health Network (QuiHN)
Queensland Lived Experience Workforce Network (QLEWN)
Queensland Network of Alcohol and Other Drug Agencies (QNADA)
Queensland Police Service (QPS)
Queensland Statewide Tenant Advice and Referral Service (QSTARS)
Queensland University of Technology (QUT)
Queenslanders with Disability Network (QDN)
Redlands Community Centre
Redlands Performing Arts Centre
Relationships Australia
Richmond Fellowship Queensland
Salvation Army Australia
Sandbag
St Peter's Anglican Church Wynnum
St Vincent's Private Hospital
Step Up Step Down
Supported Accommodation Providers Association (SAPA)
Synapse
TAFE Queensland
The Breakfast Club Redcliffe
The Public Health Association Australia
The Rotary Club TICA
Transport Development and Solutions Alliance
Valley Chamber of Commerce
YFS Ltd.
Under 1 Roof
University of Queensland (UQ)
Wesley Hospital Wesley Mission
Women's Legal Service Queensland (Annerley)
World Wellness Group
Wynnum Community Place
Youth Outreach Service
Zillmere Community Centre
3rd Space



2021 Winner
Excellence in Age Services



2021 Winner
Best Workplace



2021 Semi-finalist
Employer Excellence in Aged Care



2020 Finalist
Outstanding Organisation and Team Excellence



2019 Winner
Provider of the year



E: admin@footprintscommunity.org.au
W: footprintscommunity.org.au
P: 07 3252 3488 **F:** 07 3252 3688
PO Box 735 New Farm QLD 4006