



ANNUAL REPORT

2021–2022

Vision

An inclusive community where individuals are able to maintain an independent lifestyle of their choice.

Mission

To be responsive, innovative, professional and timely in providing care and support of each client.

Values

Client centred — We actively support each client's choices, respecting their values and personal uniqueness.

Inclusion — We promote the right for individuals to access the resources they need to live safely and securely in the community.

Respect — We hold people in positive regard and treat them with courtesy and consideration.

Purpose

1. To promote quality of life for frail older people and younger people with disabilities, and their carers.
2. To actively work towards social justice.
3. To empower disadvantaged members of the community.
4. To contribute to the relief of poverty.
5. Any other charitable work or purpose for the benefit of the community.

Footprints Acknowledges:

The traditional owners of the land and pays respect to Elders past, present and emerging, and thank them for their wisdom and guidance.

Those who share their personal experiences, both current and lived, with us. We respect and value their opinions and input, which informs our service delivery.

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Deborah De Angelis, *Entwine*. Footprints Art Exhibition



Chair and CEO Report

Reflecting on the 2021–2022 financial year for Footprints Community, there continues to be demonstration of sound financial management, service expansion, and the development and enhancement of positive partnerships with government and the sector at large. Early 2022 heralded the name change to Footprints Community, which more accurately represents and reflects the activities conducted by the organisation and its focus on community service and engagement. The organisation continues to embody a strong and positive culture, which has enabled us to face the many challenges of the past few years with determination and resilience.

Some of the many achievements this year include:

Success in quality reviews

Footprints met all standard requirements for aged care as set out by the Aged Care Quality and Safety Commission, as well as for disability, mental health and homeless services under the NDIS Standards and Human Services Quality Framework. In addition, Footprints received very positive feedback regarding levels of client satisfaction, and client awareness and understanding of their rights.

Selection of a new client record management system

With assistance from consultants SMC and input from key stakeholders within the organisation, Footprints embarked on the process to select a new client record management system. It is anticipated that the new system will be implemented in mid-2023.

Strategic Workforce Planning outcomes

As part of a Strategic Planning process in 2021, the need for improved succession planning and leadership development was identified, as well as additional strategies to enhance staff well-being. Consequently, a Strategic Workforce Plan was developed in early 2022 to focus efforts and resources on realising the growth potential of the organisation; improving capabilities and increasing capacity to provide services, take on new business and play a greater role within the sector. A focus on continued support of staff, specifically an emphasis on staff mental health and well-being was also prioritised through initiatives such as enhancing the employee assistance program.

Development of the Reconciliation Action Plan

The Footprints Reconciliation Action Plan was developed with the underlying goal of supporting staff and volunteers by enhancing the cultural competency of the organisation and strengthening policies to better support First Nation employees.

Expansion of Homeless Services

Footprints continues to grow its services both through expansion into new regions as well as the introduction of new programs. This year homeless services for older persons were extended through:

- the expansion across Southeast Queensland of the Federal Department of Health Aged Care Assistance and Housing Service (ACH)
- the successful tender from Queensland Government for the Older Women Housing Support Service and Hub.

In addition, Footprints commenced the Housing Response Service in the Redlands region and continues to implement the Step Up, Step Out (SUSO) mobile outreach service.

These initiatives strongly align with our mission and values to contribute to the relief of individuals experiencing poverty, illness and other misfortunes; empowering individuals through information, support and consumer participation to live more independently in the community.



Liz Jordan, *The Music Saved Me*. Footprints Art Exhibition

Footprints was the recipient of a number of international and domestic awards including:

- 2022 Winner — Best International Social Prescribing Project
- 2021 Winner — Excellence in Age Services (LASA Qld)
- 2021 Winner — Best Workplace (Voice Project)

This recognition further highlights the quality of services provided and the caliber, commitment, and dedication of the Footprints Community staff.

The financial outlook for the organisation remains strong with continued effective utilisation of funding focussed on the provision of quality services to clients. This is supported by an experienced board and executive management team, robust internal systems and clear and established governance processes. The commencement this year of a sub-committee which reviews and updates all Quality and Risk frameworks, policies and practices further reflects the organisation's commitment to strong and effective governance practices.

As we look toward the future, it is anticipated that external challenges such as rising cost of living, lack of affordable housing and increasing social isolation will continue to place strain on our clients and the community at large. Therefore, the need for adaptable and creative solutions to address these issues are a priority now more than ever. Footprints Community continue to have high confidence in their workforce, who remain committed to supporting individuals to live independently in the community, in the lifestyles of their choice.



Thank you to our clients for their support, and the dedication of our staff, volunteers and Board Directors.

Julie O'Sullivan, Chair (left) and
Cherylee Treloar, Chief Executive Officer (right)

Treasurer Report

I have much pleasure in submitting the Treasurer's Report for the year ending 30 June 2022 for Footprints Community Ltd. (Footprints)

Footprints has continued to consolidate its financial position and is well placed to deliver the contracted services for all of its programs.

Total income for the year of \$15.371 million is up 17% on the 2021 financial year with a resulting operating surplus of \$284,509.

Grant and Fee for Service income is expected to increase in 2024 with government funding contracts and service agreements in place for new and existing programs and clients.

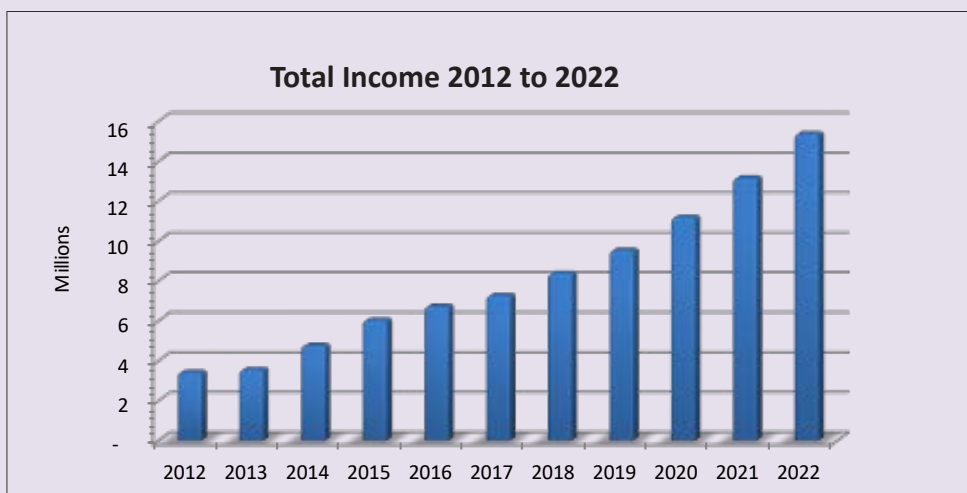
The Balance Sheet continues to reflect the solid financial position of the association. Net assets held by Footprints have increased and we have a cash holding and term deposits of \$2,102,135.

The Financial Statements are Tier 2 general purpose financial statements that have been prepared in accordance with the *Corporations Act 2001* and Australian Accounting Standards – Simplified Disclosure Requirements and have been audited by KPMG external auditors.

Simon Vertullo
Treasurer
Footprints Community Ltd

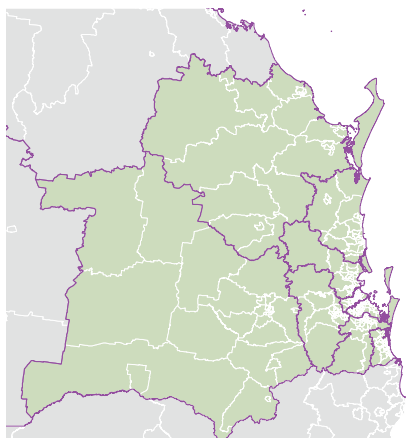
PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2022		
	2022 \$	2021 \$
Grants	9,417,572	9,654,219
Fee for service	5,568,492	3,159,435
Other income	385,058	336,064
Total Income	15,371,122	13,149,718
Employee costs	12,602,772	11,125,811
Other expenses	2,483,841	2,023,407
Total Expenditure	15,086,613	13,149,218
TOTAL COMPREHENSIVE INCOME FOR YEAR	284,509	500

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2022		
	2022 \$	2021 \$
Total Assets	5,751,789	7,345,092
Total Liabilities	2,755,628	4,633,440
NET ASSETS	2,996,161	2,711,652
TOTAL EQUITY	2,996,161	2,711,652

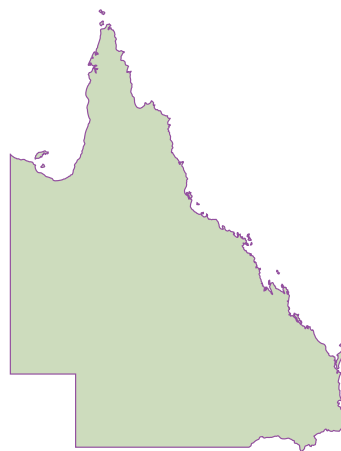


For a copy of the full audited financial statements please email finance@footprintscommunity.org.au

Looking Forward



Our Service Coverage in 2021–2022



Our Future Service Coverage
Servicing more people in more locations

Throughout its inquiry, the Royal Commission into Aged Care Quality and Safety heard that aged care needs to have a greater face-to-face presence. It recommended a workforce of care finders be funded to provide face-to-face support to help people navigate and access aged care. Care Finder will provide specialist and intensive assistance to help people to understand and access aged care and connect with other relevant supports in the community.

As an Assistance with Care and Housing provider, Footprints will transition to this new program as part of the reforms with Care Finders located across Southeast Queensland. This will commence 1 January 2023. Footprints executive team participated in the care finder design consultation process with the Department of Health, lending our expertise and experience in the delivery of the assistance with care housing program.



Our Specialised Housing and Support Hub for Older Women in West End.

We are pleased that the Care Finder program will focus on key population groups, to enhance aged care responses to vulnerable people, and we look forward to commencing this service.

We were thrilled to be announced as the Specialised Housing and Support Hub for Older Women provider by the Department of Communities, Housing and Digital Economy (DCHDE). Our resulting service, Housing Older Women's Support Service (HOWSS) offers a Brisbane-based Hub, and a Queensland-wide online navigation and support service that is inclusive of all older women experiencing housing stress or homelessness.

This service opened its doors in October 2022, and we look forward to providing essential support to older women over the coming years. A dedicated HOWSS website is available at: <https://howss.org.au/>

Acknowledgment must be given to the Housing for the Aged Action Group (HAAG) in Victoria, and the Housing Older Women's Movement for their work in advocating for this program to commence in Queensland.

2021–2022 Snapshot

Aged Care

540

CHSP clients supported

30,572 hours

of service

149

HCP package clients serviced

39,961 hours

of service

7,780 hours

of SSG activities

115

CVS volunteer visits to clients living at home

335

CVS volunteer visits to caged care facilities residents

Disability

262

NDIS participants supported

10,456 hours

of NDIS participant capacity building

20,456 hours

of in-home and community support

1,400 hours

of SSG activities

Homelessness Support

152

HRS clients supported

871 hours

of support

886

ACH clients supported

32,609 hours

of support

1,473

SUSO clients supported

296

outreach services

814

showers provided

454

loads of laundry

*HRS commenced in November 2021

Mental Health and Community Support

151

CCS clients supported

36% were CALD

24% were Refugees

522

RWP clients supported

15,754 hours

of support

1,322 hours

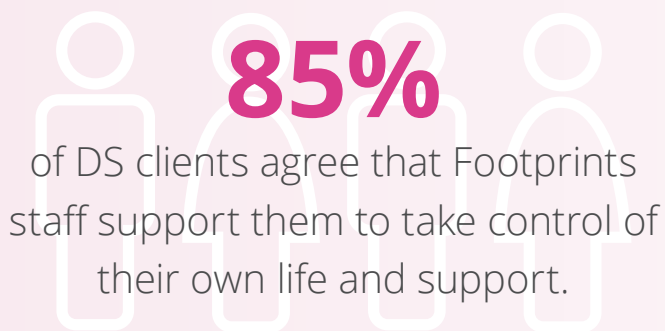
of QCSS domestic assistance

1,620 hours

of QCSS community access support



I am so very grateful
for everything you do and
the people who work
with me.



Footprints have saved my
life and have made a positive
impact beyond words.
Footprints truly helped the
NDIS work for me.



Thanks for the help
it really has been
invaluable.



Keep up the fantastic
work — the work you do
is truly beautiful and
life changing.

Aged Care

2021–2022 has been another incredible year for delivering aged care services. It is a privilege to work alongside our clients with a team of dedicated staff. Last financial year:

- Our Assistance with Care Housing (ACH) program provided 32,609 hours of support to vulnerable older Australians who were at risk of or experiencing homelessness, across Southeast Queensland. In 2023, we will continue to support vulnerable older Australians through the delivery of the Care Finder program and the ongoing delivery of the new Housing Older Women's Support Service (for more information see page 7).
- Our Commonwealth Home Support Program (CHSP) team continued to respond to the needs of the community with an expansion of services in the Caboolture region with domestic assistance being a high-demand service. Our work with SkillsHubs Home Care Workforce Support Program has allowed us to enhance our responsiveness by providing a pathway of dedicated home care workers to grow our workforce. The team has also worked closely with the Metro North Hospital and Health Post-Acute Care Service to provide increased support to older people requiring personal care services in their own homes.
- Our Community Visitor Scheme program received additional funding to increase services in the Caboolture region. The increase aims to combat social isolation by delivering more volunteer social support to people living in Aged Care Residential Facilities.
- Our Home Care Packages increased with more Footprints clients successfully transitioning from CHSP to take up additional services with their home care package.
- Our Social Support Groups delivered more small interest groups alongside the centre-based social groups. The small interest groups provide targeted social activities to older Australians with special interests such as antique shopping trips, virtual reality sessions, and movie and swimming clubs.

Suzanne Dang, *Finding Bipolar Pt. 2*. Footprints Art Exhibition



We remain hopefully optimistic that the Australian Government's decision to delay the implementation of the Support at Home program to 1 July 2024, means the program will be informed by the sector and the voice of older Australians. Our Aged Care Services team participated in consultations and webinars regarding the design of the programs (including Support at Home) that will be implemented as a part of the reforms from the Aged Care Royal Commission.

We underwent our quality review with the Aged Care Quality and Safety Commission. We were thrilled that we achieved full compliance with the quality standards. This reflects our commitment to provide high-quality services for our valued clients, and a supportive workplace.



Aged Care Client, Ursula with our Allied Health Assistant and Support Worker, Jess at a group lunch for Chinese New Year

CASE STUDY

Case manager, Cheryl consistently worked with a vulnerable CHSP client to not only discuss needs but to build a rapport with client.

The client eventually became quite comfortable disclosing additional information about himself which provided an opportunity for our case manager and client to work together to identify his needs and then implement more services.

Over time, our case manager, Cheryl identified client's increased needs and consequently advocated for client to be assessed for a home care package.

Since approval of his home care package and much to the appreciation of our client, Cheryl remains as his case manager and continues to work closely with him to ensure all his needs are still being met.

Disability

Our geographic reach of support coordination has grown, with support coordination provided south to NSW, north to the Sunshine Coast and Gympie, and west to Toowoomba. The team commenced the delivery of psychosocial recovery coach services, and we are pleased to see the NDIS acknowledge the value and much needed delivery of this service type. We have continued to provide much needed services, with the majority being social support, tenancy support and support coordination. We thank all of our clients for inviting and allowing us to be a part of their lives.

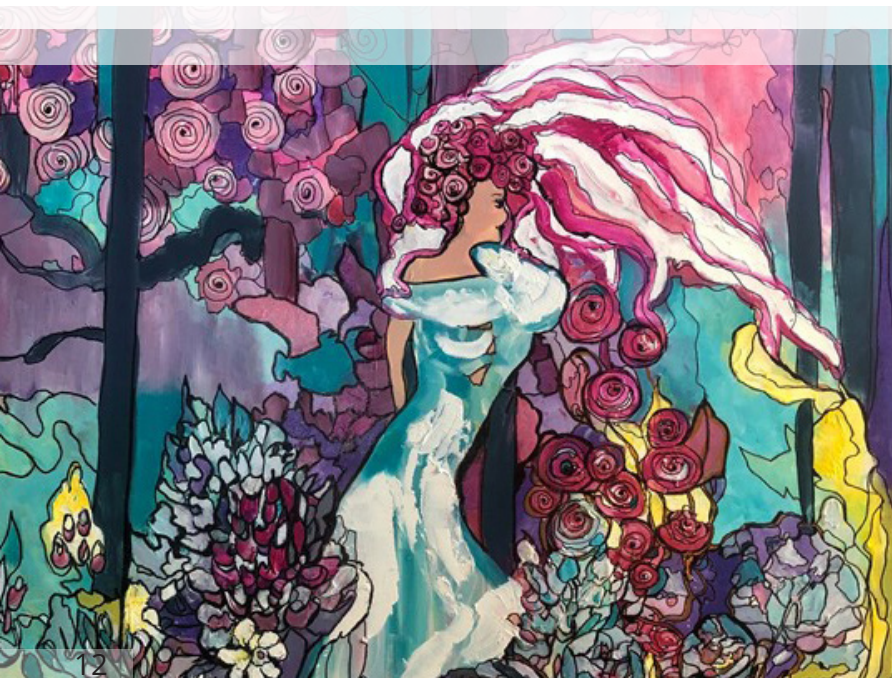


Staff attending Brisbane Disability Connection Expo 2022 in May 2022

This year saw 100% compliance with the NDIS practice standards for our mid-term audit. This reflects our commitment to provide high-quality services for our valued clients, and a supportive workplace.

Whilst we have certainly felt the reduction of COVID pressures, our experience of the national workforce shortage is certainly being felt by the NDIS team and clients. We continue to work alongside services such as training organisations and SkillsHub to enhance recruitment, with this area of need certainly of focus as we progress through 2022–2023.

Footprints congratulates the NDIA for the recent appointment of Australian Paralympian and disability advocate Kurt Fearnley AO as Chairman of the Board of the National Disability Insurance Agency (NDIA), and for the appointment of Mr Graeme Innes AM, Ms Maryanne Diamond AO, and Mr Denis Napthine AO as board members. The bringing together and valuing of lived experience is a great step in the future leadership of the agency.



CASE STUDY

Stirling has been a long-time client of Footprints having received in home services since 2016.

Footprints was able to help Stirling into his current home. Stirling receives direct services through his NDIS package, he enjoys going out with his support workers, he enjoys communicating with all the staff on a regular basis who help him with his day to day living.

Alana Duff, Forest Fairy.
Footprints Art Exhibition

Homeless Support

Our Homelessness portfolio expanded through 2021–2022 with the introduction of the new, Homelessness Response Service (HRS) and the expansion of Assistance with Care and Housing (ACH).

HRS provides mobile and outreach supports to individuals and families who are homeless or at risk of homelessness across the Redlands, Wynnum, Southern Moreton Bay Islands (SMBI) and North Stradbroke Island (Minjerribah).

HRS provides specialist homelessness outreach, addressing barriers to housing and connecting people to appropriate housing supports to maximise their independence, and improve health, wellbeing and quality of life. HRS staff co-locate in the Bayside Housing Service Centre in Capalaba and provide outreach weekly to the SMBI Islands.

Our Queensland Community Support Service (QCSS) Homelessness program provides support to people who do not have stable accommodations, often residing in private boarding houses or crisis accommodations or at risk of becoming homeless.

This year the program delivered 2,057 hours of community connection support including, attending medical and allied health appointments, participating in psychoeducation groups, and establishing new connections with services and social networks. The program also provided 1,893 hours of domestic assistance to help clients manage and maintain their homes and live well in the community.

Our big blue bus, SUSO, continued to provide supports across the Brisbane North and South regions — seeing an increase in need due to the growth of people experiencing homelessness in this region. SUSO also received funding to deliver support services, enabling us to employ a Health and Wellbeing Worker and a Mental Health Nurse to provide more holistic supports to people accessing the service. This year we provided the following services:



Footprints CEO, Cherylee Treloar (second from left) with other QCSS Town of Nowhere (ToN) partners and QCSS CEO, Aimee McVeigh at the ToN campaign launch in April 2022

CASE STUDY

Debbie has resided in the Gold Coast region for the past 30 years. Debbie has rented for the last six (6) years however after being told by the real estate agent that she had to vacate the premises without reason, Debbie had no options other than to reside in various motels across the Gold Coast.

Debbie lives with health and mobility issues and sought support from Footprints Community, Assistance with Care and Housing (ACH) program. ACH contacted Debbie to support her with accommodation, advocacy, and application documentation.

Debbie has expressed great appreciation for her Case Manager in locating a one-bedroom unit in a safe and clean environment in the Gold Coast area for her to live.

Mental Health and Community Support



Staff attending Moreton Bay Mental Health Expo in October 2021

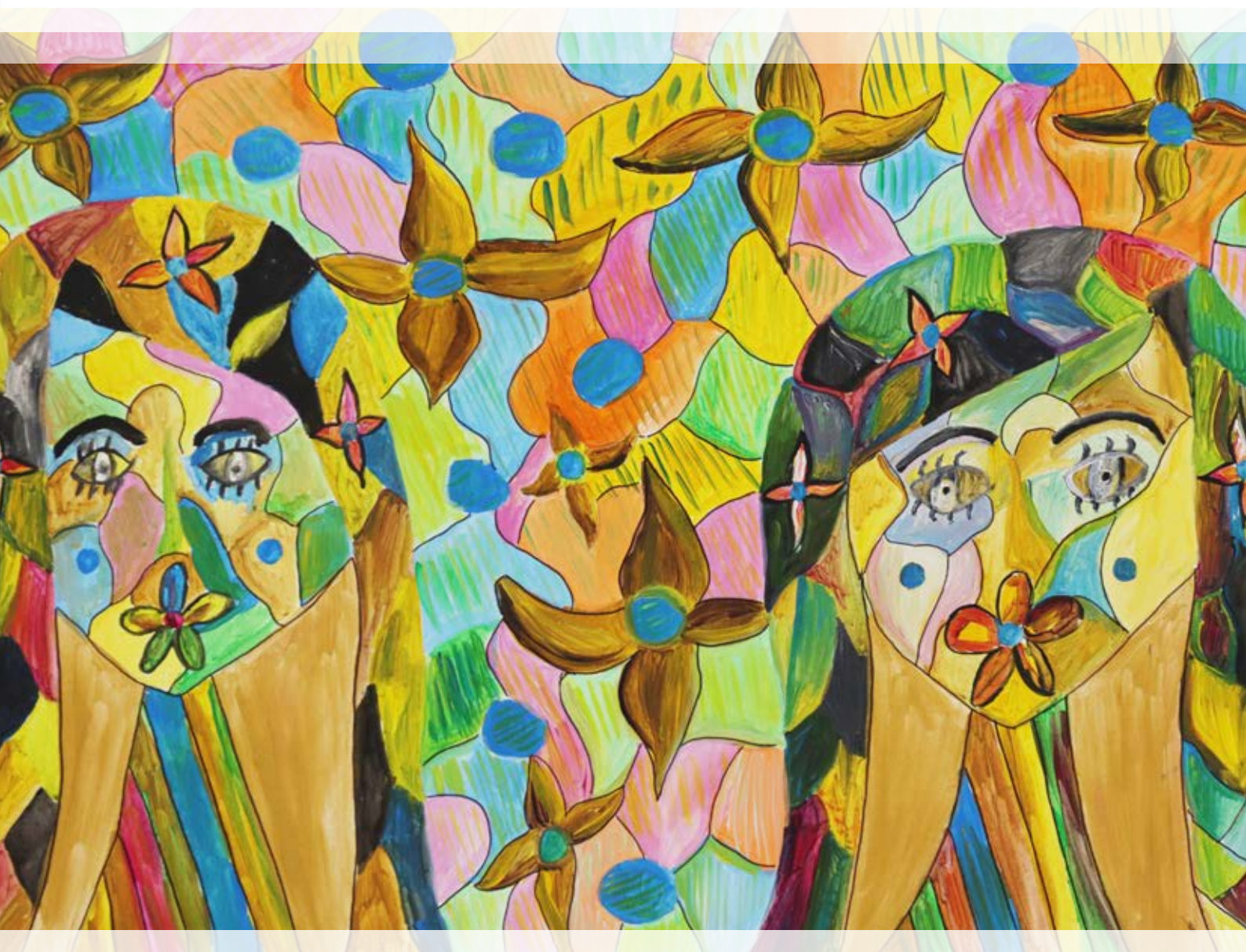
Footprints Mental Health and Community Services are committed to providing person-led, recovery-based practice delivering trauma-informed, strength-based support to clients in our Recovery Wellness Program (RWP), Peer Based Group Support (PBGS) and Care Coordination Service (CCS).

RWP has been operational since the 1 July 2019 and working alongside Queensland Health's mental health systems to support clients to build resilience in managing their mental health. RWP supports clients who are:

- referred from the Brisbane Metro North and South Mental Health hospital regions
- homeless or at risk of homelessness for over a 12-month period. This includes people living in boarding houses, couch surfing, and those who are transient or sleeping rough.

Our highly skilled workforce of Recovery and Senior Recovery Facilitators have contributed to positive outcomes for our clients, in particular clients in the Brisbane region whose mental health have been affected by the post-COVID housing crisis. Our staff supported clients to access improved housing outcomes, sustain financial independence, explore employment and vocational opportunities, as well as access lifelong supports such as NDIS and My Aged Care.

PBGS continues to deliver a range of therapeutic groups across the Brisbane North region to clients experiencing severe and persistent mental health issues. Our groups include Anxiety Skill Building and Support Group, Mind Body Awareness, Creative Arts, Dialectical Behavioural Therapy (DBT), and Wellness Toolbox. They are delivered in a safe and supportive community environment, they encourage social connection with likeminded people and provide an opportunity for people to develop new skills. All our groups are delivered by trained Lived Experience Workers.



Suzanne Dang, *Finding Bipolar Pt. 1*. Footprints Art Exhibition

CCS supports clients living with chronic health conditions to address the psychosocial risk factors that impact their ability to independently manage their health and wellbeing. CCS works alongside clients, their GP's, community and government departments to reduce barriers to managing their chronic health. In 2022, CCS won the Award for the Best International Social Prescribing Project.

CASE STUDY

A 52-year-old male client from a CALD background, with several chronic conditions including hearing loss was referred to CCS as he had missed multiple medical appointments. Due to his hearing loss, the client could not hear his name being called out at Centrelink and they reported him as missing his appointments, resulting in cuts to his payments.

CCS supported the client to obtain hearing aids and a hearing-impaired card that he can present to Centrelink. The client is now receiving Centrelink payments and assistance with Centrelink reporting.

Through frequent check ins and using translation services, CCS has also supported the client to increase his attendance at medical appointments.

Governance

This year saw the development and implementation of our Quality and Risk Board Subcommittee.

This strengthens the relationship between the Board and operations, and allows streamlined oversight of risk management, corporate and clinical governance.

Implementation of our Quality, Governance and Audit working group has assisted in ensuring that opportunities to strengthen and improve processes, problem solve, and innovate are identified and actioned.

We continue to review and refine our governance structure, policies and processes to best serve the needs of the organisation and the clients we support.



(Above) Meron Somers, *Silky Poppy Petals*. Footprints Art Exhibition

(Left) Erinn Crane, *Byron Bay Lighthouse*. Footprints Art Exhibition



Quality

There has been significant work in managing changes in response to legislative and quality reform, with the response to the Aged Care Royal Commission continuing to bring significant change as the design of the Support at Home program continues to be reviewed, and governance changes are implemented to Aged Care.

This year Footprints participated in an audit of our aged care services by the Aged Care Quality and Safety Commission. A few minor areas for improvement were identified and actioned, and we are pleased to report we ultimately achieved full compliance against the Aged Care Standards.

We continue to look for and implement opportunities for quality improvement across all our programs.

Strengthening Systems

In mid-2021, we undertook a 2-month long systems review, with the assistance of Solution Minds Consulting (SMC).

After 22 workshops, 88 mapped processes and 600+ requirements, an IT roadmap was designed to address organisational IT priorities. Quick wins, including the implementation of an online expense management system and the adoption of Microsoft Office 365, were addressed before selecting and evaluating a new scalable, fit-for-purpose client management system and rostering systems designed to suit our needs now and into the future.

We will commence working with the successful client management vendor in the later half of 2022.

Growing Brand

Last year, we reported that Footprints transitioned from an Incorporated Association to a Company Limited by Guarantee on 29 June 2021, and as part of the transition, we changed our name to Footprints Community to better reflect that we are a 'community-based' organisation.

In January this year, we were very excited to unveil our new logo for Footprints Community. To help with brand continuity, the logo retains some of the elements and colours from our previous logo. However, the logo was given a fresh and invigorated look and feel with new tag line: BETTER TOGETHER.

Along with the logo, brand guidelines were also developed, and the brand has been progressively rolled out since its unveiling.



Our People and Culture

Now, more than ever, Footprints Community requires a skilled and engaged workforce, ready, willing, and able to provide our clients with the quality service they have come to know, and depend on, for over 30 years. It is imperative that we embrace growth, while not compromising on quality, or our commitment and dedication to customer service.

This year, to adequately plan and respond to future challenges, and to build upon our strengths and grasp future opportunities we developed our Strategic Workforce Plan. The plan, which underpins our 2021–2024 Strategic Plan, provides the framework to support, develop and manage our workforce, to best meet our strategic requirements.

The plan was merely the first step of a way forward requiring strategic and operational investment from a broad range of stakeholders, working in unison. Our Executive Management Committee and senior managers continue to play a critical role in developing our workforce, through effective leadership that actively engages and empowers our people, who are always be the key to our success, now and into the future — and the future is bright!

Further strategic workforce planning was undertaken this year with:

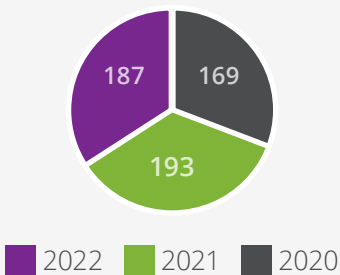
- the preparation of our first Reconciliation Action Plan (RAP)
- providing staff with cultural intelligence training
- initiating the development of a Diversity and Inclusion Strategy.

This year, we conducted our annual staff survey again. With a response rate of 56%, improved survey results showed that:

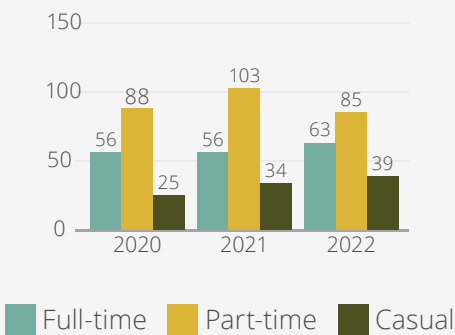
- 98% of staff said they like the work they do
- 97% of staff said they believe in the values of this organisation
- 95% of staff said they are proud to tell people that they work for Footprints.

It is essential that we prepare and plan our workforce to be ready to accept the challenges and opportunities that lay ahead, in particular given the expected growth in, and reform to, the Disability and Aged Care sectors.

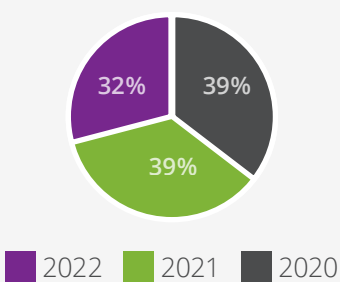
Total Number of Staff



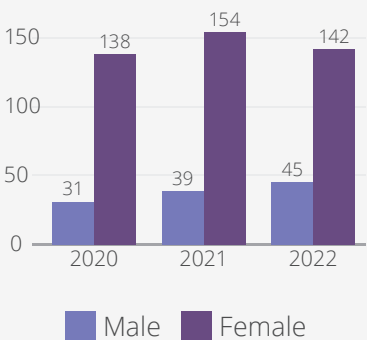
Employment Status



Annual Staff Turnover



Gender Breakdown



Strategic Workforce Plan

This year, our Human Resources (HR) Team worked with our Executive Management Committee and our wider leadership team to develop our Strategic Workforce Plan. The Plan outlines our strategic workforce priorities until 2024.

Our HR Team is continuing to oversee the implementation of the plan to ensure that there is momentum and accountability to achieve our strategic workforce priorities. The team will continue to monitor and evaluate the Plan through our ongoing workforce planning processes.



Reconciliation Action Plan



Patricia Ransome's painting titled "Healing Steps" which hangs proudly in our Fortitude Valley office.

In February 2022, we began preparing our first Reconciliation Action Plan (RAP) with the establishment of a RAP Committee and an inaugural committee meeting. The Reflect RAP template was chosen to lay the foundations for our RAP and to prepare the organisation for future RAPs and reconciliation activities. The RAP Committee worked with Reconciliation Australia who conditionally endorsed a draft of our RAP in June 2022. Our Reflect RAP outlines actions for the next 18 months.

We commissioned two original paintings from artist, Patricia Kramer Ransome. Patricia is an Aboriginal woman from Western Yalanji/Muluridji near Cairns. Her painting titled "Rise 2" features throughout our RAP, and her other painting titled "Healing Steps" hangs proudly in the reception area of our head office in Fortitude Valley.

A final version of our RAP will be available in late 2022.



Banaam
CULTURAL INTELLIGENCE
WEBINAR

NATIONAL SORRY DAY - THE SIGNIFICANCE OF 26 MAY
Every year on 26 May, Australia pauses to acknowledge the grief, trauma and loss suffered by the Stolen Generations by observing National Sorry Day. This day gives people the chance to come together and share the steps towards healing for the Stolen Generations, their families and communities.

FOOTPRINTS INVITES YOU TO THE BANAAM INTRODUCTORY CULTURAL INTELLIGENCE WEBINAR
As part of Footprints Community's commitment to implementing our first Reconciliation Action Plan, along with an effective and sustainable Diversity and Inclusion strategy, you are invited to attend this webinar.

Footprints has secured the training services of the highly regarded Banaam, an organisation that exists to empower all people through cultural intelligence, education, team building, and personal development.

ABOUT THE WEBINAR
Indigenous culture recognises the primary importance of relationships and offering every individual a sense of their relationship to community and country. These fundamental principles are dynamically taught in this immersive training experience. Banaam training provides a lens through which to view all relationships within the cultural framework, enhancing engagement between Aboriginal and Torres Strait Islander people and the broader Australian community.

REGISTER YOUR INTEREST
The webinar will run from 9-11am with an additional 15 minutes for questions/discussion.
Please email Catlin Cook on: catlin@footprintscommunity.org.au to register your interest.
Further details will be provided in due course.

There are only 60 places available - so get in quick to secure your spot!



Cultural Training

On National Sorry Day on 26 May, we provided the highly regarded Banaam Cultural Intelligence Training to our staff members as part of our commitment to implementing our RAP.

The training was delivered via a webinar and provided a lens through which to view all relationships within the cultural framework, enhancing engagement between Aboriginal and Torres Strait Islander people and the broader Australian community.

Invitation to staff to the Banaam Culture Intelligence Training.

Fundraising and Events – Highlights

Art Exhibition

Our 2021 Art Exhibition and Silent Auction 'Externalise' was held on Thursday 16 September 2021. This was the ninth year of the exhibition and it proved to be a fantastic celebration of creativity.

The silent auction supported local artists and Footprints Community, with 90% of the sale of each piece going to the artist and 10% to Footprints. Donations were also gratefully received on the night. Everyone donating \$10 and over received a crochet flower pin made by our Footprints community. Those donating \$30 and over went into the draw to win a watercolour painting by Stuart Bullock. The lucky winner was our CEO, Cherylee Treloar.

In previous years, our exhibitions have featured artists from our Footprints community — clients,



Our 2021 Art Exhibition and Silent Auction 'Externalise' proved to be a fantastic celebration of art and creativity.



Some of the amazing artwork on display at our 2021 Annual Art Exhibition.

Barambah. The venue for our exhibition was Lightspace in Fortitude Valley, a perfect space to display so many amazing artworks.

Approximately 50 pieces were sold on the night. Attendees also voted for their favourite piece of art, and the People's Choice Award went to Peter R for his captivating painting entitled, 'Chasandra'. The artist received a \$100 Art Shed gift voucher.

Many contributed to making the night a success, including the Lord Mayor's Community Fund and Central Ward Councillor for their generous support, everyone who attended, purchased artworks or made a donation, the artists who submitted pieces and all of our staff and volunteers.

staff, volunteers, and their family and friends. Our 2021 exhibition also included artists from further afield. This year, the exhibition was themed 'Externalise' and showcased art that demonstrated the experience of releasing internal personal journeys with a positive outlook, and the sharing of our inner selves with others to create connection and inclusion.

Event feedback was very positive, and those who attended enjoyed delicious food, entertainment by Machine Age, a fun photobooth and the opportunity to view and bid on some fantastic pieces of art. Our MC for the night was Penny Tarrant, and a Welcome to Country was performed by internationally renowned singer and performer, Maroochy



Footprints staff member, Ellie (left) with exhibiting artist Daniel (right) and his painting titled, "Animal Instincts".

In 2021–2022, Footprints was the charity partner for two 50-50 Charity Raffle fundraising activities — a Lion's match at the Gabba and Oaks Race Day at Eagle Farm. Both events helped Footprints raise nearly \$11,000 in funds to assist our clients who were facing housing stress or homelessness.

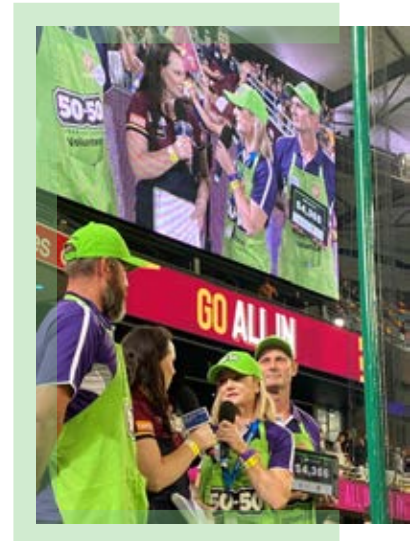
Lions 50-50 Charity Partner

On Thursday 14 April 2022, 29 Footprints volunteers comprised of board members, staff, volunteers, family and friends sold 50-50 Charity Raffle tickets at the Lions v Collingwood game at the Gabba.

Our enthusiastic volunteers started selling tickets from 4:30pm to the over 30,000 patrons in attendance. In total our volunteers raised \$16,871 from raffle ticket sales at the ground and online which was the highest 50-50 raffle ticket sales for a Lions game at the Gabba to that date.

Footprints received approximately \$6,750 from the ticket sales, with the funds raised going to support older women who were at risk of homelessness, with the aim of reducing the number of older women entering homelessness and to support them to secure a long-term place to call home.

The winning number was sold to Michael Stephens, who won \$8,435.50. It was an exciting game, and the Brisbane Lions were victorious on the night.



Oaks Race Day 50-50 Charity Partner



Footprints also sold 50-50 Charity Raffle tickets at the Oaks Race Day on Saturday 4 June at Eagle Farm. A 4000+ strong crowd who were enjoying the Winter Horse-Racing Carnival at Eagle Farm.

Our nine (9) Footprints volunteers sold raffle tickets from midday raising \$10,180 from ticket sales at the track and online, with Anthony Newberry winning the \$5,090 raffle prize. Footprints received approximately \$4,073 from the ticket sales to help support people who are homeless or at risk of homelessness by reducing the number of people entering homelessness and supporting them to secure a long-term place to call home.

The success of this event was made possible by 50-50 Charity Raffle and Brisbane Racing Club for giving us this opportunity, our volunteer raffle ticket sellers and everyone who kindly bought raffle tickets.

With Thanks For Your Support



Accepting a Thanksgiving food donation from the New Apostolic Church to assist our clients in need.

Funding

Department of Health and Aged Care (Australian Government)

Department of Social Services (Australian Government)

Brisbane North PHN

Brisbane South PHN

Department of Communities, Housing and Digital Economies (Queensland Government)

Queensland Health (Queensland Government)

Brisbane City Council

Donation

Ann Gray

Araminta Jackson

Chris Battersby

Community (Patrons of New Farm)

Elizabeth Jordan

Gregory Bruton

LASA (Award Prize)

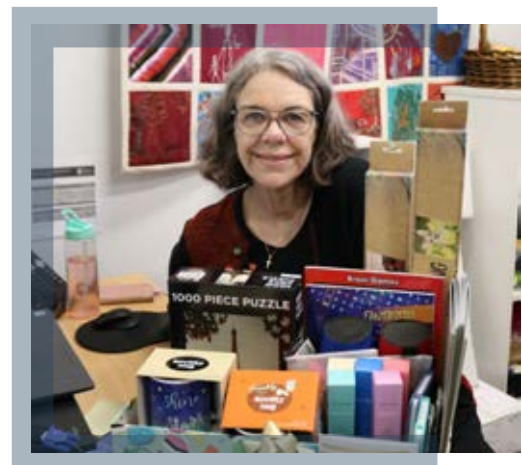
Penny Tarrant

Malla Tennila

Maritime Union of Australia Veterans

MyCause

Valerie Graham



Our Activities Coordinator was truly humbled to receive a beautiful gift basket and heartfelt card from a mystery person.

Partnership

Australian Alliance to End Homelessness (Advance to Zero)
Bayside Housing Service Centre
Brisbane North PHN
Brisbane South PHN
Caboolture Neighbourhood Centre
Deception Bay Neighbourhood Centre
Department of Communities, Housing and Digital Economies
Encircle
Gold Coast City Council
Housing for the Aged Action Group (HAAG)
Inala Primary Care
Mangrove Housing
Queensland Council of Social Service (QCOSS) (Town of Nowhere 2.0)
Q Shelter – Service Integration Initiative
Queensland Health
Redlands City Council
Richmond Fellowship Queensland (RFQ)
The Breakfast Club Redcliffe
World Wellness Group
Zillmere Community Centre

Professional Support and Advice

Norton Rose Fulbright (Pro Bono Services)
AON Insurance Broker - David Eyles
AthoGroup
Evolve Marketing
Reconciliation Action Plans
SMC Consulting
Miles Witt Partnership
NFP Lawyers

Volunteers

Thank you to all the volunteers, who generously gave us their time in 2021–2022, to assist us with the running of our operations and our fundraising raising activities.

Yuo Chao, *Growing leaves*. Footprints Art Exhibition





2022 Winner
Best International Social
Prescribing Project



2021 Semi-finalist
Employer Excellence in
Aged Care



2021 Winner
Excellence in Age Services



2020 Finalist
Outstanding Organisation
and Team Excellence



2021 Winner
Best Workplace



2019 Winner
Provider of the year



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