

Stepping Forward

Creating change together





Footprints' 2025 Annual Report theme, **Stepping Forward**, reflects our journey of growth, renewal and purpose. It celebrates how far we've come and the momentum carrying us into the future. Guided by our refreshed vision, mission and values, Footprints continues to evolve, expanding our reach, strengthening our services and deepening our connection with the people and communities we support.

Acknowledgement of Country

We acknowledge the Traditional Custodians of the lands and pay respect to Elders past, present and future, and thank them for their wisdom and guidance. We acknowledge those who share their personal experiences with us. We respect and value their opinions and input, which inform our service delivery.

During Reconciliation Week in May 2025, we were proud to launch our dedicated First Nations artwork, created for Footprints by **Emily Robinson**, a talented Aboriginal artist from the Awabakal, Mithaka, Muruwarri and Kulilli tribes.

Emily's artwork tells the story of connection between people, places and the shared journey of walking together which now stands as a visual representation of our ongoing commitment to reconciliation.



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From our Chair and CEO

This past year has been one of growth, renewal and genuine achievement for Footprints. Together, we've continued to make a real difference, delivering compassionate, evidence-based services that strengthen lives and communities across Queensland and northern New South Wales.

Our 372 employees and 108 volunteers worked alongside almost 15,000 people, an incredible 28.5% increase from last year, across a range of programs and services. This remarkable growth reflects both the rising need in our communities and the dedication, care and professionalism of our team.

In a year shaped by the challenges of an ageing population, the housing and cost-of-living crisis, government reforms and workforce pressures, our staff continued to respond with professionalism, care and innovation. Their compassion shone through especially when Cyclone Alfred struck early in 2025. Teams provided assertive outreach in affected communities and made more than 500 welfare check-ins to ensure our clients were safe and supported, an inspiring demonstration of our values in action.

We were also proud to be recognised once again with a Best Workplace XREF Engage Award, a wonderful acknowledgment of our positive culture and the dedication of our workforce to each other and the communities we support.

Paula Holden

Chair, Footprints
Community

It was a year of transition and renewal in leadership. We farewelled Cherylee Treloar, who guided Footprints for nearly 15 years and helped shape us into the strong, responsive organisation we are today. We were delighted to welcome Dr Tanya Bell as our new Chief Executive Officer along with new Board Directors, bringing fresh perspectives and expertise to guide and strengthen our future. Our sincere thanks go to Ed Zarnow for his steady leadership as Acting CEO during this transition.

Together, we refreshed our Strategic Plan to 2030, along with our vision, mission, values and brand identity, ensuring Footprints remains future-focused and aligned with the people and communities we serve. We also expanded our programs and partnerships, extending our reach and impact across more regions.

To our incredible staff, volunteers, funders, partners and Board of Directors—thank you for your commitment and belief in what we do. And to every person who engaged with Footprints this year, thank you for trusting us to be part of your journey.

As we look ahead, we do so with optimism and excitement for what's to come. Together, we'll keep building strong, connected communities where everyone has the opportunity to thrive.

Dr Tanya Bell

Chief Executive Officer



Grounded in Purpose

Footprints Community is a not-for-profit organisation that has been walking alongside people across Queensland and Northern New South Wales for more than 34 years. We support people to overcome barriers to independence, participation and connection, ensuring that everyone has the opportunity to live well and belong.

What began as a small inner-city service has grown into a diverse community organisation delivering more than 25 programs and initiatives. We specialise in providing services for older Australians and for those experiencing mental health concerns with support spanning aged care, mental health, disability, housing and community inclusion. Guided by a person-led, wrap-around approach, we meet people where they are and help create practical pathways to wellbeing and belonging.



Vision

People shape their own path in a connected community where everyone belongs.



Mission

We provide responsive, person-led services that create pathways to independence and wellbeing.



Purpose

We act with intention and focus on what truly matters.

Action

We work with determination when those we support need us most.

Teamwork

We foster authentic connections across our organisation and beyond.

Humility

We listen first and act with care, inspiring belief in what's possible, one step at a time.

John's* story

At 63, John was referred to our Social Health Connect program, living with severe Chronic Obstructive Pulmonary Disease (COPD). His mobility was limited, he relied on a walker and portable oxygen and it was clear he had become socially isolated. John's Link Worker quickly helped him access essential supports

through My Aged Care and the Commonwealth Home Support Program and arranged an urgent assessment for a Home Care Package.

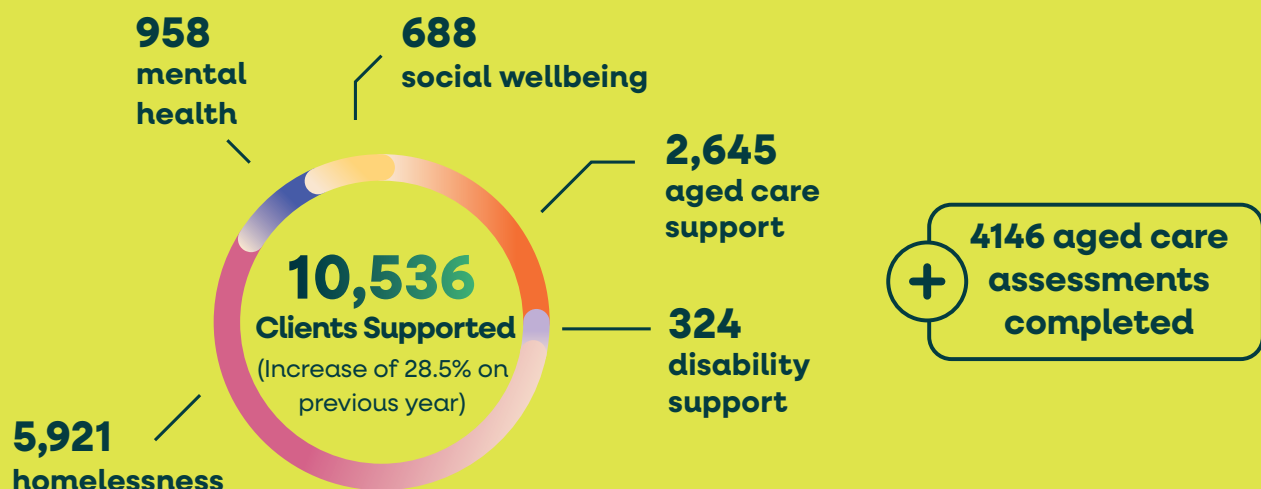
With his immediate care needs addressed, the Link Worker turned attention to John's long-term goals. Together, they developed a plan for ongoing support and explored

social opportunities, including local support groups for people living with COPD.

"The Footprints Link Worker brightened my days with every visit ... I knew it was going to be productive, fun, and genuinely engaging."

**names have been changed*

Making an Impact



(Excluding some programs such as social wellbeing – reported by visits/trips etc)



Progress in Motion

We continued to work towards achieving our priorities in what was the final year of our 2021-2024 Strategic Plan.

Throughout 2024-25, we increased our reach; strengthened our systems; increased our profile, increased and improved on the retention of our teams; and grew and sustained valuable and supportive partnerships.

A highlight this year was the introduction of the Single Assessment Service which saw Footprints strengthen our presence across South-East Queensland and gain a presence on Norfolk Island.

Our Reach

Over the last year we have added five new programs including:

- 1 Aged Care Assessment Services**
November 2024, South-East Queensland and Norfolk Island
- 2 MyndKind Front Door and Journey Coordinator**
November 2024, Mackay
- 3 Medicare Mental Health Centres Logan and Redlands**
October and November 2024
- 4 Social Worker in General Practice Services**
Pilot, March 2025, Brisbane South
- 5 Wide Bay Falls Prevention**
January 2025, Mackay

Service Map

-  **Ageing Well**
Care Finder; Aged Care Assessment Service; ACVVS; Home Care Packages
-  **Mental Wellbeing**
Medicare Mental Health; MyndKind; WTTCC; Recovery Wellness
-  **Homelessness Support**
Housing Hub; IHR; IHRF; Stand Up Step Out; Supporting Older Women
-  **Community Support**
NDIS; Community Transport; QCSS; Social Prescribing



Barb's Story

"After experiencing a series of strokes, I found myself in an incredibly difficult housing situation. I was living in a shared house but could no longer afford the full rent. Without any say in the matter, the landlord brought in other tenants...

During this time, Sharon from Footprints' Housing Older Women Support Service stepped in to help. She worked tirelessly to find me a safe and suitable place to live, exploring every possible option. When solutions seemed to run out, she suggested I attend a gathering with Better Together Housing.

At that event, I met other women in similar situations. While it was heartbreaking to see so many mature women struggling, it also gave me hope. As I shared my story, one woman suggested I consider a vacancy at an aged care residence near my beloved granddaughter. My heart lifted.

Sharon and I visited the residence in person, and miraculously, my story was truly heard. By an incredible stroke of luck, a unit had just become available. The manager listened and said without hesitation, 'The unit is yours.'

Within a week, thanks to Footprints and Better Together Housing, I moved into my own home, secure, safe and absolutely wonderful."



Ageing Well

In 2024-2025,
we supported

2,645

older Australians

Older people accessed a range of services, including:

Aged Care Assessment Service

Care finder

Commonwealth Home Support Program

Healthy Aging Connections

Home Care Packages

Social Support Groups

Wide Bay Falls Prevention



Aged Care Assessment Service

4,146

Assessments
Completed

January – June 2025

6,219
Hours of
support

60
Referrals
21,136
Hours of
support

6,094
Referrals
December 2024
– June 2025

166
Clients
supported

11,969
Referrals
35,016
Hours of
support

1,469

Clients supported

Care finder

568
Referrals
44,728
Hours of
support

756

Clients
supported

Commonwealth Home Support Program

182
Referrals
2,905
Hours of
support

175
Clients
supported

Healthy Aging Connections

79
Clients
supported

Wide Bay Falls Prevention

98
Referrals
2,188
Hours of
support

74
Clients
attended

Social Support

11,121
Hours of
support

Highlights

- Single Assessment Service (SAS) launched 2 January 2025; assessed 4,146 clients in the first six months, exceeding 1,000 assessments per month by year-end.
- 100% of the 231 SAS clients surveyed were satisfied; 95% “very satisfied.”
- Care finder teams established relationships with remote North Queensland communities, including Etheridge and Croydon, through assertive outreach.
- Housing and Homelessness Guide commissioned by Brisbane North PHN as part of the Care Finder program was developed and launched 18 June 2025.
- Commonwealth Home Support Program (CHSP) introduced exercise physiology (from 1 April 2025) and hosted a successful Christmas-in-July social support event.
- Healthy Aging Connections partnered with specialist services to provide tailored support to First Nations and CALD clients.
- Home Care Packages (HCP) extended into Brisbane South and Logan regions and delivered information sessions on transition to Support at Home.
- Wide Bay Falls Prevention Program clients reported increased health knowledge and confidence in making informed health decisions.

“It’s a 150 per cent improvement on before.”

Home Care Packages client, Robert

In their words

- “Until now I did not feel heard, now I feel safe and supported.” — **Care finder**
- “Thanks so much for taking the time to come to my home and guide me through the referral process. You were very helpful, and I greatly appreciate what you are doing to help me through this difficult and challenging time in my life.” — **SAS**
- “I can’t praise my Occupational Therapist enough, she is amazing at her job and she is so compassionate.” — **CHSP**
- “Love the group outings, Footprints is absolutely wonderful – really enjoy the time together with the others in the regular group” — **Social Support Group**

Mental Wellbeing

In 2024-2025,
we supported

958

people to receive
tailored, person-led
mental health and
recovery-based support.

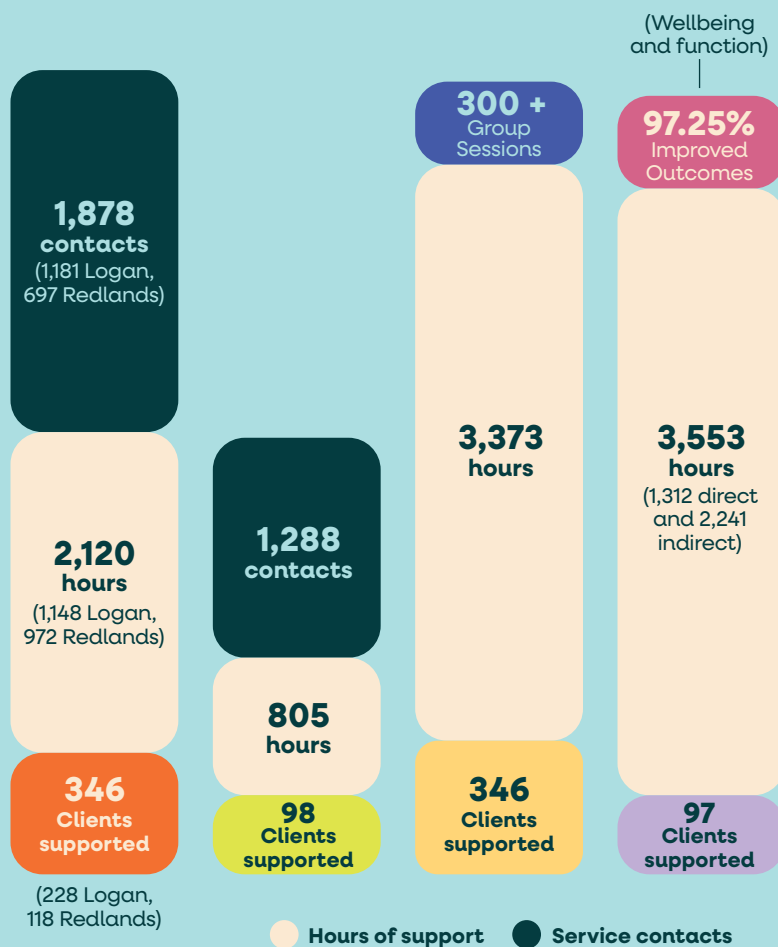
People in need of mental health support,
accessed a range of services including:

Medicare Mental Health Services

MyndKind

Peer Based Group Support

Working Together to Connect Care



Highlights

- Medicare Mental Health Centre (MMHC) Logan services commenced in October 2024; officially opened on 5 December 2024 by Hon. Emma McBride MP and Hon. Dr Jim Chalmers.
- MMHC Redlands services commenced in November 2024; officially opened 23 January 2025 by Hon. Emma McBride MP.
- Cyclone Alfred response conducted by our MMHC Redlands team across Southern Moreton Islands in April 2025 engaged more than 120 impacted residents.
- MyndKind Programs, Front Door and Journey Coordinator services launched in Mackay in November 2024 as part of North Queensland PHN regional stepped care initiative.
- Peer-Based Group Support team delivered over 300 psychoeducational sessions in Brisbane North, including Chill, Chat and Create (211 participants) and Dialectical Behavioral Therapy (206 participants).
- Working Together to Connect Care (WTTCC) evaluation demonstrated reduced avoidable emergency presentations, shorter hospital stays and decreased admissions through non-clinical psychosocial case management; evaluation conducted with Metro North Hospital Health Service, Brisbane North PHN and Micah Projects.

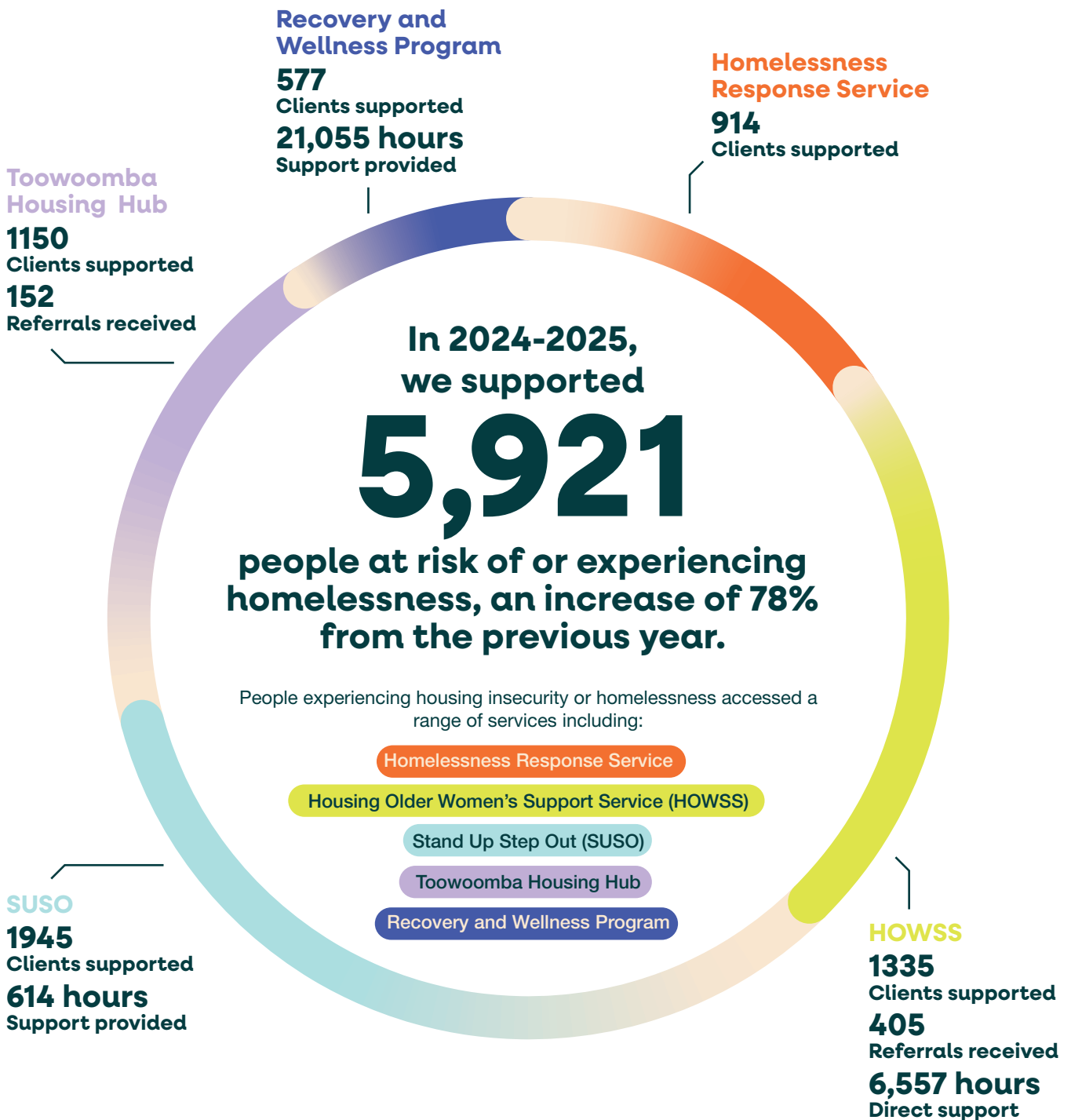
“...from the very beginning I felt deeply supported and understood... I truly believe I wouldn't have made it this far without his help.”

— MMHC

In their words

- “Thank you so much for the support, it helped a lot. I have a lot to work on, but I know I'm well supported. ” — **WTTCC**
- “...to be honest, what you and your team does and the help you provide honestly feels like it saves our lives... I appreciated every precious moment...” — **MyndKind's Journey Coordinator**

Homelessness Support



Highlights

- HOWSS delivered 64 Community Education Groups across Brisbane, Sunshine Coast and Mackay, and attended 59 community events.
- Homelessness Response team supported people sleeping rough in Redlands in the wake of Cyclone Alfred.
- Our SUSO service partnered with One Bridge to provide nursing support during site visits and established a new minivan to deliver mobile laundry services.
- Toowoomba Housing Hub commenced the Immediate Housing Response program, launched a Facebook page and strengthened local provider relationships through the Service Integration Initiative.
- Recovery and Wellness Program introduced Lived Experience Wellness Coaches, expanding support options for clients.

In their words

- “I can’t believe how much Footprints are helping me. I was touched to tears I can’t wait to get back on my feet and help others. You guys saved me. Thank you so much” — **Homelessness Response Service**
- “I really appreciate your help, and I know you must be just as overwhelmed as so many others are. You have done more for me than any other organisation I have contacted.” — **HOWSS**
- “I have never accomplished so much than I have in the last 2 year with your program. Before I always felt that services never really understood me, but with you I have felt like you really got what I needed.” — **Recovery and Wellness**



Community Services

In 2024-2025,
we supported

324

people to access
disability services
and build social
connections and

688

people with their
social health
needs - a 40%
increase from the
previous year.

People in need of social wellbeing support accessed a range of services including:

Aged Care Volunteer Visitors Scheme (ACVVS)

Care Coordination Service

Community Transport

Social Health Connect

Social Worker in GP Program

Queensland Community Support Scheme

People with disabilities were supported to engage in self-care, household tasks, community participation, and psychosocial coaching. Clients with NDIS plans received assistance to put their plans into action and access services tailored to their needs. Many also participated in our Social Support Groups, enjoying trips and in-centre activities that enhanced their confidence, independence and overall health and wellbeing.

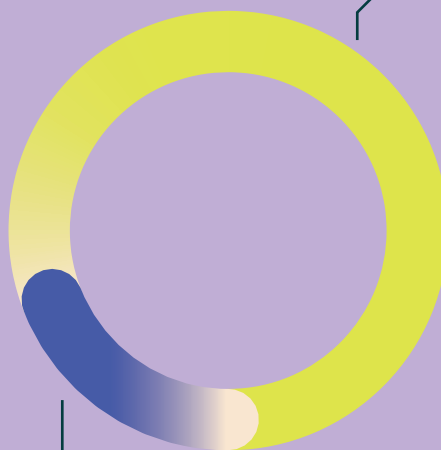
Disability support

22,665

Hours of direct support

13,033

Hours of social wellbeing
and specialist support



Queensland Community Support Scheme

7,051

Hours of
direct
support

1,328

Connection
support

137

Clients
supported

113

Referrals
received

Highlights

- Community Engagement: Attended the 2024 Care Expo to connect with sector partners and clients.
- Aged Care Volunteer Visitors Scheme (ACVVS) coordinated 92 dedicated volunteers to conduct 1,296 visits to 117 clients, more than double the visits and volunteers from the previous year.
- Care Coordination connected 110 people with chronic health conditions to health services and support organisations.
- Social Health Connect completed a two-year evaluation by the University of Queensland.
- Social Worker in GP Pilot launched in March 2025 in partnership with James Cook University for a 12-month trial.
- Community Transport delivered 3,812 trips, supporting clients to attend health appointments, gym sessions, social outings and essential errands.

“Volunteering with Rosie over the past year has been one of the most rewarding experiences of my life. What began as a simple commitment to give back has turned into a genuine friendship filled with laughter, love, and connection.”

Peta, ACVVS Volunteer

In their words

- “I am so grateful for your help... Now services are finally starting to come together, and I might even get a Home Care Package soon, all thanks to your advocacy.” – **Care Coordination Service**
- “While in this service, my independence and confidence has grown. I am now a much happier and proud person!” – **Community Transport**
- “I have hope that I can move forward now – and real options I never had before” – **Social Health Connect**
- “Having a social worker embedded in the clinic enables warm referrals and close collaboration with GPs.” – **Clinic General Practitioner**



Continuous Improvement

We worked to improve our systems, processes and workplace care and culture so that our frontline staff could get on with the job of providing compassionate community support.

Information and Communication Technology

- A new Client Management System (AlayaCare) was implemented over 18 months.
- Cyber security roadmap developed.

Workplace Health and Safety

- Yoursafe, a personal safety app and duress alarm was provided to lone workers in client-facing roles in community or in other risk-based roles.

Marketing and Communications

- 160,026 Footprints website views

Quality

There were no scheduled accreditation audits conducted during the 2024–25 financial year. However, Footprints underwent an audit in February 2024 to assess compliance with the NDIS Practice Standards. Following this process, the NDIS Quality and Safeguards Commission renewed Footprints' registration in April 2025 for a further three-year period.

Footprints remain fully accredited under the Aged Care Quality Standards, NDIS Practice Standards, and the Human Services Quality Framework.

Our Commitment to Reconciliation

At Footprints, reconciliation is more than a commitment - it's a shared journey of respect, learning and action.

In 2025, we took significant steps to deepen our engagement with First Nations peoples, cultures and communities, ensuring reconciliation remains at the heart of who we are and how we work.

In January 2025, we appointed our first First Nations Manager, a key leadership role dedicated to guiding our organisation's reconciliation journey and strengthening cultural safety across all aspects of our work. This appointment marked the beginning of an exciting new chapter for Footprints, as we formally commenced our Innovate Reconciliation Action Plan (RAP).

The Innovate RAP represents a vital step forward in embedding cultural awareness, respect and inclusion into our everyday practices. It provides a framework to build stronger partnerships with Aboriginal and Torres Strait Islander peoples and to ensure that reconciliation is meaningfully reflected in our programs, services and workplaces.

Throughout the year, we celebrated Reconciliation Week and NAIDOC Week through both internal and community events, including culturally reflective morning teas, storytelling and learning opportunities that brought our teams together in recognition and respect.

We also commenced First Nations Employee Journey Mapping to better understand and enhance the experiences of Aboriginal and Torres Strait Islander staff across Footprints, alongside the introduction of cultural supervision to ensure culturally safe and supported workplaces.

These actions reflect our belief that reconciliation begins within—through listening, learning and acting with intent. As we continue to implement our Innovate RAP, we look forward to deepening relationships, creating opportunities and walking together toward a more inclusive and equitable future for all.

Future Focus and Regulatory Readiness

Footprints Community will continue to prioritise the strengthening of its governance, compliance, and quality systems to ensure ongoing delivery of safe, person-centred, and high-quality services.

In the year ahead, we will focus on achieving organisational readiness for the Strengthened Aged Care Quality Standards, coming into effect on 1 November 2025. We will also prepare for the introduction of the National Safety and Quality Mental Health Standards for Community Managed Organisations and the Digital Mental

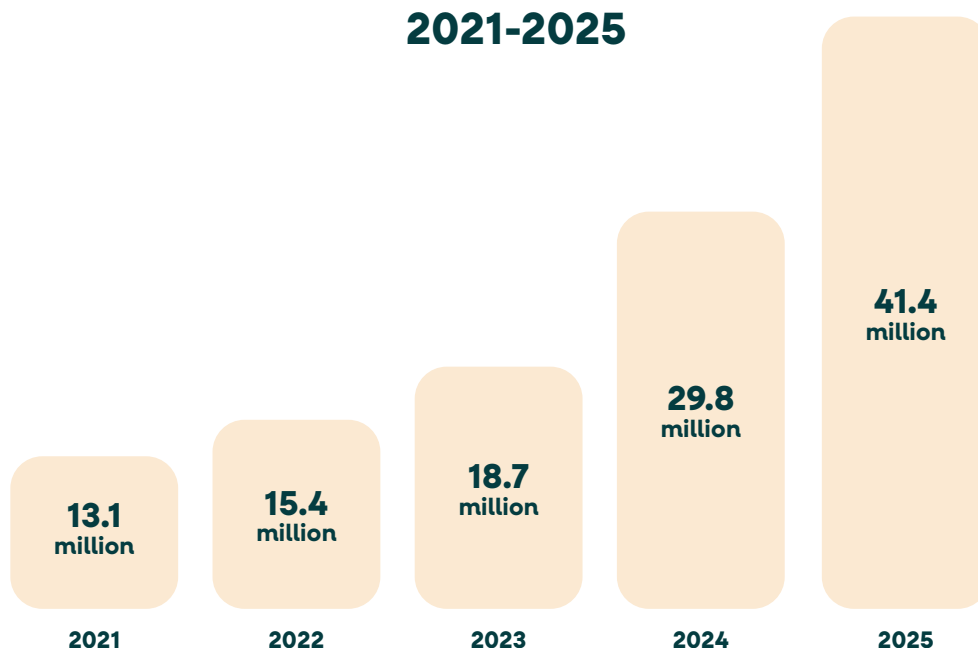
Health Standards, which commence on 1 January 2026. These reforms will drive further alignment of our operations with national expectations and elevate the standard of care and support we provide. Through targeted training, clear communication, and a shared commitment to quality and safety, we will ensure our people are empowered to contribute to these critical improvements. This focus will position Footprints for long-term sustainability, compliance, and service excellence in an evolving regulatory landscape.

Sustaining our Mission

Statement for the profit or loss and other comprehensive income for the year ended 30 June 2025	2025 \$	2024 \$
Grants	31,976,921	23,217,907
Fee for service	8,560,409	6,120,605
Other income	849,934	474,170
Total Income	41,381,264	29,812,682
Employee costs	30,763,917	23,975,931
Other expenses	10,163,666	5,701,371
Total expenditure	40,927,583	29,677,302
Total comprehensive income for the year	453,681	135,380

Statement of Financial position As at 30 June 2025	2025 \$	2024 \$
Total assets	10,647,190	11,201,406
Total Liabilities	6,703,920	7,711,816
Net Assets	3,943,270	3,489,590
Total Equity	3,943,270	3,489,590

Footprints total income 2021-2025



For a copy of the full audited financial statements please email finance@footprintscommunity.org.au

Driving Change

Over the past financial year, we further amplified the voice of our clients and the work that our staff do by presenting at conferences, forums and key events, and being involved in groups and collaborations.

These included:

- Ageing Australia National Conference: Innovative approaches for regional older Australians
- COTA QLD Social Isolation Prevention Forum: Panellist: Social Prescribing approach
- National Homelessness Conference: Ending Homelessness for Older Women: Housing
- QLD Diversity Forum: Panellist: Good Practice in Aged Care Diversity
- Sunshine Coast Healthy Ageing Partnership: Community Panel with Department of Health, Disability and Ageing, navigating Aged Care Reform.

Groups/collaborations:

- National Disability Services Senior Leaders group
- Logan Housing and Homeless Strategy Group
- Department of Housing and Public Works Housing Older Women's Advice and Monitoring Group
- Health Equity Coalition
- Healthy at Home Collaborative.

Key challenges

Workforce supply shortages across community services remained a significant challenge for our teams. At the same time, we experienced increased demand, particularly for homelessness services due to ongoing affordable and suitable housing shortages.

We also maintained a strong focus on readying the organisation for the Strengthened Aged Care Quality Standards and safeguarding the organisation through investment in cyber security. In addition, we continued to prioritise the safety of our teams and worked to understand and address safety concerns in relation to our remote lone workers who travel vast distances to deliver services.

Walking Beside Us

Staff and volunteers

372

**Staff members,
an increase of 35% in 2024-25**

Rise in staff numbers was partly due to the establishment of new teams for the Single Assessment Service (SAS) and the expanded Queensland Community Support Scheme.

Workforce breakdown:

Aged care

Disability services

Homelessness services

Mental Health and wellbeing

Our volunteers

86%

**Increase of
volunteers in 2024-25**

A huge thank you!

108

Volunteers

Our amazing volunteers visited older people, providing friendship and social connection.

Our Achievements

85%

Staff satisfaction

18%
Reduction in
staff turnover

20%
Reduction in
voluntary
resignations

75%
Support
workers are
now permanent



BEST WORKPLACE
XREF ENGAGE AWARDS
2025 WINNER

In April 2025, Footprints Community was awarded an XREF Engage Award which recognises workplaces with excellent management practices and a highly engaged workforce. The honour is awarded to workplaces with staff satisfaction above 80% – we recorded 85%!



Leaders at the June Leadership Day.

Leadership

Footprints' leaders gathered on 26 June 2025 for a session on connection, reflection, and leadership development. It also gave them an opportunity to engage with new CEO, Dr Tanya Bell, and strengthen the collective vision for the organisation.

What our team had to say

- "Work culture is great. My manager is an easy person to go to, if need to. Our team is great bunch of people."
- "Good team spirit. Reputable employer. Supportive environment."
- "Flexible working arrangements. Working in a fantastic team and autonomy to do my job."

Our Board

In 2024–25, Footprints farewelled Board members, Kerri Lanchester and Stuart Rodney, both provided significant contributions to the Board. We welcomed two new board members Dr Jamie Nuttall who brings with him over 10 years of clinical experience, and Michael Ryall who brings over 20 years' experience in property, hospitality and professional services.

In July 2025, we also farewelled Board member, Lisa Pritchard, who also provided significant contributions to the Board.



Left to Right:

Paula Holden, Chair

Cameron Early, Deputy Chair

Jamie Nuttall, Director

Julie O'Sullivan, Director

Michael Ryall, Director

Joe Gamblin, Director



Our Supporters

Our dedicated teams could not have supported more than 10,000 vulnerable people in community throughout the year without the support of our funders, partners and donors.

We sincerely thank the many individual donors who made a financial gift this year in support of our services, and to those who provided foods and goods. We acknowledge the Zonta Club of Brisbane River Inc and Mackay West Rotary Club for their donations to our Housing Older Women's Support Service (HOWSS). We acknowledge the Patrons of New Farm for their support of our homelessness outreach service, SUSO.

We also would like to extend a huge thank you to Hallmark Hospitality for making Footprints one of their beneficiaries of their 2024 Charity Golf Day and kindly donating \$30,000 to our mental health programs.

Thank you to

Government funders

- Department of Health, Disability and Ageing
- Queensland Department of Housing and Public Works
- Queensland Health
- Queensland Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities and The Arts
- Queensland Department of Families, Seniors, Disability Services and Child Safety

Primary Health Networks

- Brisbane North
- Brisbane South
- Darling Downs and West Moreton
- Northern Queensland
- Healthy North Coast
- Gold Coast
- Country to Coast

Partners and Supporters

- Albion Peace Centre
- Amplar Health
- Anglicare South Queensland - Toowoomba
- Australian Alliance to End Homelessness (Advance to Zero)
- Banaam Alliance
- Basic Rights Queensland
- Bay Islands Community Service Inc
- Bayside Housing Service Centre
- Beacon Strategies
- Better Together Community Support –Atherton Tablelands
- Better Together Housing – Coast2Bay Community Housing
- Bric Housing
- Brook RED
- Brisbane City Council
- Brisbane Housing Company
- Caboolture Neighbourhood Centre
- Caboolture Hub
- Centacare Queensland
- Churches of Christ QLD
- City of Moreton Bay
- Cooe Indigenous Family and Community Education Centre
- Carers QLD
- Chances House
- Communify

- Common Ground
- Disability Advocacy Pathways
- Encircle Community Services
- Foodbank
- Enlightened Consultants
- Ethnic Communities Council Queensland
- Gardenscapes
- Gold Coast City Council
- Gold Coast Homelessness Network
- Goolburri Aboriginal Health Advancement Co
- Granite Belt Neighbourhood Centre
- Greater Whitsunday Communities
- Grantful
- Gunya Meta Inc
- Hammond Care
- Healthy At Home
- Housing for the Aged Action Group
- Housing Older Women Movement
- Impact Community Services
- Inala Primary Care
- INCH Housing
- James Cook University
- Kambu Aboriginal and Torres Strait Islander Corporation for Health
- Kalwyn Development Corporation
- Kilcoy Community Wellness Hub
- Kilcoy Family Practice
- Kurilpa Seniors Centre
- Legacy
- Lifeline Darling Downs and Southwest Queensland
- Lives Without Barriers
- Maleny Neighbourhood Centre
- Mangrove Housing
- Marsden Family Doctors
- Metro North Health Mental Health Services
- Metro South Health Mental Health Services
- Micah Projects
- Mission Australia
- Momentum Mental healthMoreton Bay Regional Council
- Narangaba Community Aged Care
- Older Women's Network
- One Bridge
- OzHarvest
- Patrons of New Farm
- Pebble Beach Medical Centre
- Pine Rivers
- Protea Place

- Queensland Ambulance Service Falls Co-response Program
- Q Shelter
- QSTARS
- Queensland Hoarding and Squalor Strategy Group
- Queensland University of Technology
- Redcliffe Central Lions Club
- Redlands City Council
- Redlands Indigenous Service Provider Network
- Richmond Fellowship Queensland
- Services Australia
- Sharing with Friends
- Skills Hub
- Somerset Regional Council
- Sunshine Coast University
- Smith Brothers Medical Centre , Woodridge
- Star Medical Centre
- St Peters Anglican Church Wynnum
- St Vincent De Paul Toowoomba
- Tenants Queensland
- The Breakfast Club Redcliffe
- The Forgotten Women
- The Lady Musgrave Trust
- The Salvation Army Queensland
- Toowoomba and South West Housing Service Centre
- True Relationships and Reproductive Health
- Under 1 Roof
- Uniting Care Community
- University of Queensland
- Wesley Mission Queensland
- Wide Bay Hospital and Health Service
- Women's Crisis Support Service
- Women's Health and Equality Queensland
- Woolworths Wynnum Central
- World Wellness Group
- Yellow Bridge Queensland
- YouTurn
- Zillmere Community Centre
- Zonta Club of Brisbane



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