

ABOUT FOOTPRINTS

Footprints Community is a well-regarded not-for-profit provider of community-based services, working in the community for over 30 years. We specialise in working with older people, those that experience disability, mental illness, as well as those who are at risk of homelessness.

Footprints adopts a non-discriminatory practice and working alongside people with respect and dignity, to enhance their capacity to live independently in the community, is integral to our service.

Our professionally qualified and highly skilled workforce operate within a client-centred practice framework ensuring principles of strengths-based practice are implemented into service delivery.

We believe in independence, strength and choice. We work with people and their representatives, at their own pace, to empower and support people to reach their goals.

PUTTING PEOPLE FIRST ...



For outstanding performance in work practices and employee engagement.



Award for the Best International Social Prescribing Scheme



HOW TO ACCESS THIS SERVICE

You can connect with HRS via:

- email: HRS@footprintscommunity.org.au
- in person by appointment, by calling a HRS team member on 1800 FOOTPRINTS (1800 366 877) or 07 3252 3488

After-hours support:

Homeless Hotline: 1800 474 753

This service operates 24 hours / 7 days.

Important:

In an emergency situation, please call 000.



For more information, visit Footprints website by scanning the QR code.

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or 07 3252 3488
F: 07 3252 3688

HRS@footprintscommunity.org.au
www.footprintscommunity.org.au

STAY CONNECTED WITH US



MARCH 2024

HOMELESSNESS RESPONSE SERVICE

*Providing on the ground care
coordination and support!*





EXPERIENCING HOUSING STRESS?

Contact our friendly
HRS team today and find
out how we can
support you.

ABOUT THE HRS

The Homelessness Response Service (HRS) provides mobile and outreach supports to individuals and families who are homeless or at risk of homelessness across the Redlands, Wynnum, Southern Moreton Bay Islands and North Stradbroke Island (Minjerribah).

HRS provides on the ground care coordination and support to enable individuals and families to move out of homelessness and have the right supports in place to maximise their independence, and improve health, wellbeing and quality of life.

HRS OFFERS:



Direct support — we listen and understand your housing needs



Outreach support in the community



Lived experience support



Referrals to access emergency accommodation



Information and advocacy



Connection to specialist services and community supports



Applications for housing solutions.



HRS CAN PROVIDE INFORMATION ON AND MAKE A REFERRAL TO:

- Tenant advice and advocacy
- Centrelink
- Emergency relief agencies
- Legal support
- Financial counselling
- Youth services
- LGBTIQ support
- Culturally specific support
- Mental health support
- Counselling
- Family support
- Domestic violence services
- Alcohol and other drug support
- Health and disability services.

HRS is a free service, funded by the Department of Communities, Housing and Digital Economy.